

Competence Center for Refugees

The Competence Center for Refugees is the place to go for all matters surrounding employment. Refugees receive consultation and placement in language learning opportunities, qualification measures, internships, as well as recognition of degrees, vocational training and employment.

Jobcenter Freiburg

for refugees with a residence permit

- consultation and support
- placement in vocational training and employment
- applying for unemployment benefits – Arbeitslosengeld II

CONTACT: Service telephone (0761) 2710-721

Jobcenter-Freiburg.InfoAsylFlue@jobcenter-ge.de

Employment agency (Arbeitsagentur Freiburg)

for refugees with temporary residence permits or temporary suspension of deportation

- consultation and placement in vocational training and employment

CONTACT: (0761) 2710-516

Freiburg.Asylbewerber@arbeitsagentur.de

Project Network Baden (Projektverbund Baden)

for refugees from all countries

- consultation and placement in vocational training and employment

CONTACT: (0761) 881445-07

projektverbund@caritas-freiburg.de

AMI Department 2, Job Market Integration Division

(Bereich Arbeitsmarktintegration)

- information and consultation regarding employment

Contact information for the Competence Center for Refugees

kompetenzcenter@stadt.freiburg.de

Competence Center's hours of operation:

Mon – Fri 8:30 am - 11:30 am

Thu 2 pm - 4 pm

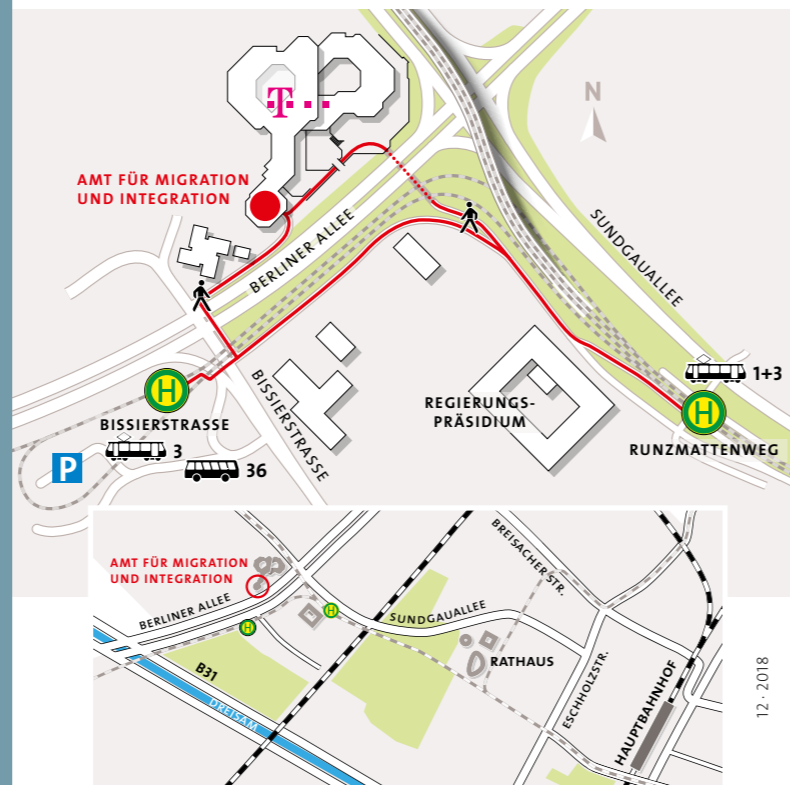
Consultations by appointment



Amt für Migration und Integration



Directions



Stadt Freiburg im Breisgau

Amt für Migration und Integration

Berliner Allee 1

79114 Freiburg im Breisgau

Telephone: (0761) 201-6301

Fax: (0761) 201-6499

ami@stadt.freiburg.de

You find additional information at www.freiburg.de/ami

Directions via public transportation (VAG)

Line	Stop
Tram line 1	Runzmattenweg
Tram line 3	Runzmattenweg or Bissierstraße
Bus 36	Bissierstraße



Office for Migration and Integration and Competence Center for Refugees

Amt für Migration und Integration



Dear residents,



Freiburg is a diverse city. Nearly thirty percent of Freiburg's population is made up of individuals with roots outside of Germany. Freiburg strives to offer these people from over 170 countries an open and diverse place to call home.

At the Office for Migration and Integration, we provide services for all those seeking assistance in our various departments.

The Department of Aliens and Citizenship Law takes care of residence and work permits, our social services and our case managers offer assistance in all aspects of daily life, our housing team runs shared refugee living quarters, and the team of social care for asylum seekers provides material assistance. All these services can be found under one roof.

The integration department devises strategies for diversification, coordinates volunteer projects and supports initiatives against racism. Since May 2018, municipal case managers have provided this department with an extra beam of support, individually accompanying refugees throughout the integration process.

In the Competence Center for Refugees we work together with the Federal Employment Agency, Job Center, as well as independent NGOs. There we are able to provide labor and profession placement all at the same place.

We have greatly expanded our office hours and increased the number of our employees. Thus we are able to constantly improve our performance, providing better, speedier and more efficient services to all persons with a migrant background.

We look forward to your visit!

Dr. Katja Niethammer

Director of the Office for Migration and Integration.

Office for Migration and Integration: Our Services

1 Department 1 Administration and Central Services (Verwaltung und Zentrale Dienste)

The **Administration and Central Services** Department predominantly handles internal affairs such as finances, human resources as well as IT.

2 Department 2 Integration (Integration)

The **Integration** Department is responsible for implementing external projects aimed at facilitating integration as well as developing and carrying out its own projects. Its focal points are language support, job market integration, and the coordination of voluntary refugee assistance.

It is tasked with anti-racism and anti-discrimination work, the management of the migrant advisory council, along with supporting associations, institutions, foreign clubs and initiatives involved in the area of migration.

CONTACT AND FURTHER INFORMATION:

migration@stadt.freiburg.de
www.freiburg.de/integration

FOR INTERESTED VOLUNTEERS:

www.freiburg.de/fluechtlingshilfe

Alongside social services for refugees, the **municipal case managers** (kommunale Integrationsmanager_innen) support these individuals in Freiburg and provide individualized consultation and guidance as a stand-alone entity.

CONTACT AND FURTHER INFORMATION:

integration@stadt.freiburg.de
www.freiburg.de/integrationsmanagement

3 Department 3 Benefits and Services for Refugees (Leistungen und Dienste für Geflüchtete)

The **social service** (Sozialdienst) is responsible for the socio-pedagogical support of refugees in shared housing. The personnel provide active accompaniment during integration and societal participation. Specialists are there onsite as contact persons for refugees, volunteers, as well as for the surrounding neighborhood.

CONTACT: SozialerDienst@stadt.freiburg.de

Housing administration (Wohnraumverwaltung) and **management** (Hausmanagement) are tasked with the accommodation of refugees in shared housing and manage the municipal facilities.

HOUSING ADMINISTRATION'S OFFICE HOURS:

Mon 8 - 11:30 am and 1:30 - 3:30 pm

Wed 1:30 - 3:30 pm

Thu 8 - 11:30 am

Fr 8 - 11:30 am

Under certain conditions, migrants are provided with **benefits in accordance with the Asylum Seekers' Benefits Act – AsylbLG** (Leistungsgewährung). These can take the form of material or financial support.

- Basic benefits: covering the basic needs of food, housing, heating, clothing, healthcare, household consumer goods, as well as covering daily personal needs
- Benefits in the case of acute illness, pregnancy and birth
- Miscellaneous benefits
- Benefits for special cases
- Issuing of medical treatment documents (Behandlungsschein) within the Asylum Seekers' Benefits Act
- Benefits for education and social participation
- Sozialticket (subsidized public transportation pass)

An appointment is required for all matters concerning payment of benefits.

APPOINTMENTS: www.freiburg.de/asylblgtermin

CONTACT: ami_leistungsgewaehrung@stadt.freiburg.de

The unit of apartment acquisition (Wohnungsakquise) is responsible for acquiring private living quarters for persons with extenuating circumstances, enabling societal integration for refugees as well as homeless people.

CONTACT: Mr. Akkus

Telephone: 0761 201 6368

erdem.akkus@stadt.freiburg.de

4 Department 4 Aliens and Citizenship Law (Ausländer- und Staatsangehörigkeitsrecht)

The service desk is the place to go for virtually all questions surrounding alien law. Our specialists can help you take care of all of the following matters without an appointment:

- Appointment arrangement for the department Aliens and Citizenship Law
- Declaration of commitment (invitations): information and issuance
- Application submission and assessment
- Issuance of passport replacement papers
- Issuance of eAT (electronic residence permit)
- Decision of applications in the case of emergency without an appointment
- Transfer of residence permits
- Reporting loss of passport or eAT
- Issuance of certificates
- Border crossing permits
- Extension of visitor and tourist visas
- Submission and retrieval of short-term and residence permits
- Lists for student excursions outside of Germany

An appointment is required for all other matters.

APPOINTMENTS can be arranged at the service desk, by telephone (0761) 201-6470 or by e-mail:

- **Questions pertaining to aliens law:**
auslaenderbehoerde@stadt.freiburg.de
- **Questions pertaining to citizens law:**
einbuengerung@stadt.freiburg.de

Your place of residence determines who is responsible for the processing of documents:

- **In Freiburg:**
the city of Freiburg
- **In surrounding areas (Landkreis):**
the Breisgau-Hochschwarzwald District Administration

ALIENS AND CITIZENSHIP LAW HOURS OF OPERATION:

(service desk and telephone)

Mon 7:30 am - 4 pm

Tue 7:30 am - 12:30 pm

Wed 7:30 am - 5:30 pm

Thu 7:30 am - 12:30 pm

Fr 7:30 am - 12:30 pm

Complaints office (Beschwerdestelle für Geflüchtete)

The complaints office is for all displaced individuals living in shared or private accommodations. Support is offered to those who:

- feel unsafe in their accommodations
- are being harassed
- have experienced violence or been injured
- have experienced assault or sexual abuse

OFFICE HOURS:

Tue 2 - 4 pm

Thu 9 - 11 am

CONTACT: Ms. Traykova

Telephone: 0761 201 6305

ventislava.traykova@stadt.freiburg.de

Amt für
Migration und Integration

Freiburg
I M B R E I S G A U

We're here for you!

