



CITY OF FREIBURG IM BREISGAU  
OFFICE FOR MIGRATION AND INTEGRATION



**FREI  
BURG**

# **OFFICE FOR MIGRATION AND INTEGRATION (AMI)**

## **A Short Guide**

# Dear Fellow Residents,



Welcome to the Office for Migration and Integration! We employ roughly 230 staffers committed to working on behalf of all Freiburg residents with an immigrant background who hail from more than 170 countries and make up a third of Freiburg's population. This includes refugees who are a key focus of our work.

We help you handle the many diverse issues you may be facing when it comes to the legal aspects of immigration, citizenship, or social services and benefits. Together with our social services, we manage the housing and assistance of refugees in municipal accommodations while providing additional support via our integration management program. We also coordinate language training, labor-market integration and migrant-related volunteer work throughout the city. You will also find information on some of our additional services in this flyer.

Together with the Federal Employment Agency (Bundesagentur für Arbeit) and the Jobcenter, the BA1 Competence Center for Immigrants offers job training opportunities as well as job placement under the same roof.

The centralized management of these and other diverse tasks enables our office to advise you more efficiently and address your concerns in a comprehensive manner.

We look forward to helping you!

A handwritten signature in blue ink, appearing to read 'Markus Skiba'. The signature is fluid and stylized, with a large loop at the end.

Markus Skiba

Head of the Office for Migration and Integration

# Reception Desk of the Office for Migration and Integration

If you are unsure which particular department to turn to or if you need information, our Reception Team will be glad to assist you. Here you can also obtain application forms and informational brochures as well as submit required documents.

Please note the opening hours of our various departments.

## RECEPTION DESK HOURS

### OFFICE FOR MIGRATION AND INTEGRATION

**Monday** 7:30 am - 5:00 pm

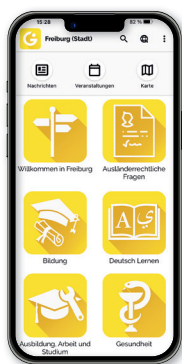
**Tuesday** 7:30 am - 5:00 pm

**Wednesday** 7:30 am - 6:00 pm

**Thursday** 7:30 am - 5:00 pm

**Friday** 7:30 am - 2:00 pm

## Integreat-App



We offer information in a total of eight languages, both online and as an app, on topics such as learning & literacy, housing, schooling, working, vocational training, higher education, health and wellness, child and youth issues, family matters, leisure and entertainment, culture and immigration law.

Mohamed Bah

Tel.: 0761 201-6332

Mohamed-Macky.Bah@freiburg.de

[www.integreat.app/freiburg/de](http://www.integreat.app/freiburg/de)

# Integration

The **Integration Department** coordinates measures and projects in the area of integration. Its main focal points are language training, labor-market integration, coordinating civic engagement in the area of migration and promoting democratic values.

migration@freiburg.de

[www.freiburg.de/integration](http://www.freiburg.de/integration)

## Coordination & Information on Language Courses and Language Training

Zachary Wagner

Tel.: 0761 201-6333

Katrin Werkle

Tel.: 0761 201-6344

deutschlernen@freiburg.de

[www.freiburg.de/deutschlernen](http://www.freiburg.de/deutschlernen)

## Career-Entry Service Point for Migrants

We advise migrants on finding vocational training and work offers and initiate joint projects with employers.

### Contact info for employers:

Nadya Sahutoglu

Tel.: 0761 201-6338

[Nadya.Sahutoglu@freiburg.de](mailto:Nadya.Sahutoglu@freiburg.de)

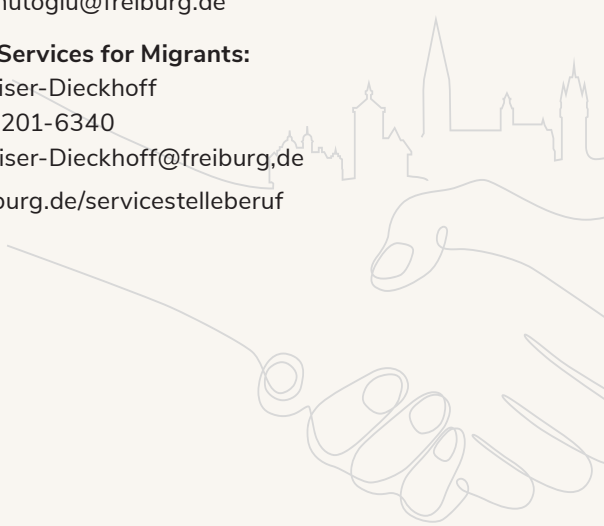
### Advisory Services for Migrants:

Sophie Kaiser-Dieckhoff

Tel.: 0761 201-6340

[Sophie.Kaiser-Dieckhoff@freiburg.de](mailto:Sophie.Kaiser-Dieckhoff@freiburg.de)

[www.freiburg.de/servicestelleberuf](http://www.freiburg.de/servicestelleberuf)



## **Career Advancement for Young Men with Migrant Backgrounds: The “Job-NETZ” project.**

Advice, professional training and German language training in collaboration with f.q.b. gGmbH and [p3]-Werkstatt gGmbH.

Eva Schilling

Tel.: 0761 201-6352

Mohamed Bah

Tel.: 0761 201-6332

jobnetzt@freiburg.de

www.freiburg.de/job-netz

## **Labor-Market Coaching for Persons with Professional Degrees received in other countries: The “Plan A” IQ project.**

Advisory services on all work-related topics as well as training programs in various areas: digital skills; finding jobs in the civil service as a newcomer, continued adult education; intercultural skills.

Marlene Meyer

Tel.: 0761 201-6346

Marlene.Meyer@freiburg.de

Kutayba Al Kanatri

Tel.: 0761 201-6336

Kutayba.AIKanatri@freiburg.de

www.freiburg.de/iqprojekt

## **Interpreters' Pool**

For social service facilities and institutions.

Katrin Werkle

Tel.: 0761 201-6344

dolmetschendenpool@freiburg.de

www.freiburg.de/dolmetschendenpool

## **ROSI – Young Voices, Strong Paths**

### **(Junge Stimmen, Starke Wege)**

A project implemented for and with young Sinti and Roma women that aims to offer personal support and networking while breaking down social prejudices.

Anna-Luisa Lassal

Tel.: 0761 201-6341

[anna-luisa.lassal@freiburg.de](mailto:anna-luisa.lassal@freiburg.de)

[www.freiburg.de/rosi](http://www.freiburg.de/rosi)

## **Coordination of the Partnership for Democracy in Freiburg**

We strengthen democracy and diversity in Freiburg by supporting and assisting associations, initiatives and organizations which work to foster tolerance, respect and harmonious coexistence in a democratic society.

Kathrin Rieder

Tel.: 0761 201-6334

Mona Blender

Tel.: 0761 201-6393

[demokratie-leben@freiburg.de](mailto:demokratie-leben@freiburg.de)

[www.freiburg.de/demokratie-leben](http://www.freiburg.de/demokratie-leben)

## **Coordination of Civic Engagement in the Area of Migration**

Advice, placement and support services.

Anna Brosch

Tel.: 0761 201-6339

[Anna.Brosch@freiburg.de](mailto:Anna.Brosch@freiburg.de)

Thomas Tritschler

Tel.: 0761 201-6342

[Thomas.Tritschler@freiburg.de](mailto:Thomas.Tritschler@freiburg.de)

[www.freiburg.de/engagement-migration](http://www.freiburg.de/engagement-migration)

## **Municipal Integration Management (KIM, kommunales Integrationsmanagement)**

Targeted support is given to families and individuals with a refugee background who are facing difficult life situations so as to help them master the many different steps of the integration process. KIM coordinates individual cases with the applicable regulations and matches them up with suitable programs available in Freiburg.

KIM Clearing Point

[cs-integration@freiburg.de](mailto:cs-integration@freiburg.de)

[www.freiburg.de/integrationsmanagement](http://www.freiburg.de/integrationsmanagement)

## **Administrative Office for the Advisory Board for Migrants**

An independent municipal body, the City of Freiburg's Advisory Board for Migrants (Migrantinnenbeirat) represents the interests of the population with a foreign background and all migrants who hold a German passport.

Dr. Başar Alabay

Tel.: 0761 201-6335

[migrantinnenbeirat@freiburg.de](mailto:migrantinnenbeirat@freiburg.de)

[www.freiburg.de/migrantinnenbeirat](http://www.freiburg.de/migrantinnenbeirat)

# Housing and Support Services for Refugees

The **Social Services Department** advises and assists refugees who live in collective housing and municipal apartments. The staffers help the refugees to master the integration process and to participate actively in social life. When deployed in the field, our specialists serve as on-site contact persons for refugees, volunteer workers and the broader neighborhood.

SozialerDienst@freiburg.de

The **Housing Management** and **Building Management** teams lodge refugees in collective housing and apartments and operate the municipal housing facilities.

## CONTACT INFO FOR HOUSING MANAGEMENT:

Appointments can be scheduled via email:

AMI\_Wohnraumverwaltung@freiburg.de

Mon. 7:30 am - 4:00 pm

Tue. 1:00 pm - 4:00 pm

Wed. 7:30 am - 5:30 pm

Thu. 7:30 am - 12:30 pm

Fri. 7:30 am - 12:30 pm

At the **Housing Placement Department**, you will find a contact person you can help you if you decide to rent out your apartment, in cooperation with the City of Freiburg, to refugees and families in dire need of a place to stay.

Erdem Akkus

Tel.: 0761 201-6368

Wohnungsakquise@freiburg.de

[www.freiburg.de/vermieten](http://www.freiburg.de/vermieten)

# Legal Aspects of Immigration, Citizenship and Social Benefits

The Clearing Desk serves as the initial contact point for legal matters involving immigration, nationality (naturalization) and the granting of social benefits/services under the Asylum Seekers' Benefits Act (AsylbLG, Asylbewerberleistungsgesetz).

## VISITING TIMES FOR THE CLEARING DESK

On-site service desk	Service hotline: 0761 201-8080
Mon. 7:30 am – 4:00 pm	8:00 am – 4:00 pm
Tue. 1:00 pm – 4:00 pm	8:00 am – 4:00 pm
Wed. 7:30 am – 5:30 pm	8:00 am – 4:00 pm
Thu. 7:30 am – 4:00 pm	8:00 am – 4:00 pm
Fri. 7:30 am – 12:30 pm	8:00 am – 12:00 Noon

### Municipal bodies competent for all matters:

- For residents of Freiburg: City of Freiburg
- For residents of the surrounding district:  
The District Office of Breisgau-Hochschwarzwald

### Immigration Law

All information on services and availability (scheduling appointments or personal interviews) may be found under: [www.freiburg.de/auslaenderbehoerde](http://www.freiburg.de/auslaenderbehoerde)

Contact us via our service hotline: 0761 201-8080  
or via email: [auslaenderbehoerde@freiburg.de](mailto:auslaenderbehoerde@freiburg.de)

### Citizenship Law (Naturalization)

No appointment is needed to submit an application, which may be done by mail (with documents in copy form only) or by email (with documents in PDF format).

Further information is available under [www.freiburg.de/einbuengerung](http://www.freiburg.de/einbuengerung)

**FOR QUESTIONS:** [einbuengerung@freiburg.de](mailto:einbuengerung@freiburg.de)

## Granting of Social Benefits/Services under the Asylum Seekers' Benefits Act (AsylbLG, Asylbewerberleistungsgesetz)

To schedule appointments via email:  
[ami\\_leistungsgewaehrung@freiburg.de](mailto:ami_leistungsgewaehrung@freiburg.de)

### Online application procedure:

- To apply for municipal benefits/services under the Act (AsylbLG)
- To submit required documents (also retroactively):  
[www.freiburg.de/asylblg](http://www.freiburg.de/asylblg)
- To apply for services involving learning & literacy and social participation:  
[www.freiburg.de/bildung-teilhabe](http://www.freiburg.de/bildung-teilhabe)

You will find more information under  
[www.freiburg.de/asylblg](http://www.freiburg.de/asylblg)

## Complaints Office for Refugees

For those with a refugee background living in shared accommodations or a municipal apartment, the Complaints Desk can provide assistance with the following problems:

- You feel unsafe or fearful in your place of residence;
- You are being harassed or molested;
- You have been the victim of violence or have been injured;
- Your personal boundaries have been violated or you have suffered an assault or sexualized violence.

### APPOINTMENTS ARE SCHEDULED IN ADVANCE

Tel.: 0761 201-6305

[AMI\\_Beschwerdestelle@freiburg.de](mailto:AMI_Beschwerdestelle@freiburg.de)

# BA1 Competence Center for Immigrants

The BA1 Competence Center for Immigrants is the go-to contact point for all matters relating to work. Immigrants aged 25 and older can come here for advice and assistance with language courses, professional/vocational training, internships, recognition of degrees earned abroad and job placement.

## Jobcenter Freiburg

For immigrants who hold a residency permit:

- Advice, professional/vocational training and assistance
- Placement for training and job opportunities
- Applying for unemployment benefits (ALG II, Arbeitslosengeld II)

Service hotline: 0761 2710-721

Jobcenter-Freiburg.Team412@jobcenter-ge.de

## Freiburg Employment Agency

For immigrants requiring support and refugees:

- Advice and assistance (focus on language & literacy)
- Placement for vocational training and jobs

Tel.: 0761 2710-495

Freiburg.Migration@arbeitsagentur.de

## AMI, Integration Department, Labor-Market Integration Unit

- Information and advice on work/employment

Tel.: 0761 201-6343

kompetenzcenter@freiburg.de

## Opening Hours of the BA1 Competence Center for Immigrants:

Monday – Friday 8:30 am - 11:30 am

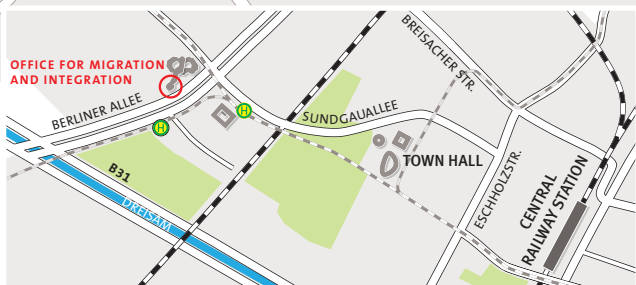
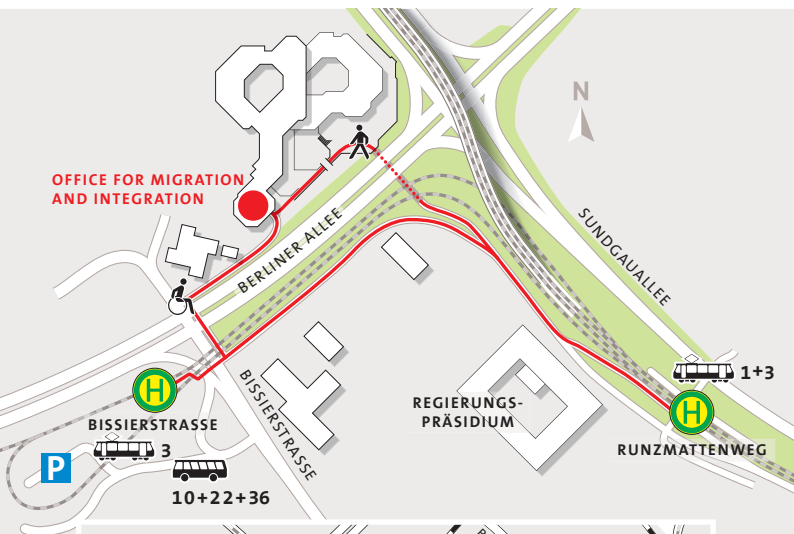
Thursday 2:00 pm – 4:00 pm

Appointments are scheduled in advance.

kompetenzcenter@freiburg.de

www.freiburg.de/arbeitsmarktintegration

# How to Get Here



12 · 2025

## City of Freiburg im Breisgau

Office for Migration and Integration

Berliner Allee 1

79114 Freiburg im Breisgau

Tel.: 0761 201-8080

ami@freiburg.de



Additional information under [www.freiburg.de/ami](http://www.freiburg.de/ami)

Getting here with local public transport (VAG)

### Tram/Bus Line

Tram 1

Tram 3

Bus 10

Bus 22

Bus 36

### Tram/Bus Stop

Runzmattenweg

Runzmattenweg oder Bissierstraße

Bissierstraße

Bissierstraße

Bissierstraße