



Homeless in Freiburg Guide for EU citizens

Freiburg 
I M B R E I S G A U

1) FREEDOM OF MOVEMENT

Permission to live and work in Germany

As an EU citizen, you do not need a visa or work permit to live or work in Germany. To work, you need a **valid identity card** or **passport**.

Sometimes it happens that your right to freedom of movement is checked (by the authority for foreigners). You may lose your freedom of movement and be asked to leave Germany. If this happens, you can go to a lawyer or a counseling center. Being homeless is not a reason for you to lose your freedom of movement.



2) OBLIGATION TO REGISTER

Duty to register in Germany

As soon as you have found an **apartment** in Germany, you should register it with your

rental contract at the responsible **citizens' registration office** in order to get a **registration address** (Bürgeramt).



They will then give you a free **confirmation of registration**. You may not register in an apartment in which you do not live yourself. You need a confirmation of registration to apply for a social security number or tax ID to open your own business.

You do not need a confirmation of registration if you want to sign an employment contract or to receive assistance from authorities such as the Job-center or social welfare office (Sozialamt). In this case, you should set up a **postal address** so that you can be reached by the authorities. This is possible, for example, in one of the daily centers (Tagesstätten) (see address list) or in the emergency overnight stay.



3) HOMELESSNESS

Not a crime in Germany

In Freiburg you are allowed to sleep in public areas, except in the city center in the area of Bertoldstraße and Kaiser-Joseph-Straße. You are not allowed to sleep on private property (e.g. house entrance, shopping center).



It is important that you follow the rules: **Take away garbage, keep sleeping place clean, make no noise.**

Begging is tolerated, BUT not too intrusive (no approaching).



If you do not follow the rules, the police and law enforcement (Vollzugsdienst) may issue you a **restraining order**. This means you will have to leave your place and will not be allowed to enter it again for a specified period of time.

Sometimes the **police** or the **law enforcement (Vollzugsdienst)** will carry out checks, and you should be able to identify yourself when they do so. If you feel you are not being treated fairly or feel discriminated against, contact a counseling center for support.



If you are **insulted**, **hurt** or other people expel you from your place, the **police** can help you.



There are also many services in Freiburg that you can go to. You can find them in the address list.

4) WORKING IN GERMANY

There are no restrictions on the labor market for you, which means you can apply for any job. When looking for job opportunities, you can get support



at the employment agency or counseling centers. You can also search for a suitable job on the Internet, in newspapers (e.g. Badische Zeitung), through friends and by posting notices. If you speak little German, you can, for example, get a job as a [harvest helper](#), on the [construction site](#) or as a [cleaner](#). For the application you need a [CV in German](#), a [letter of application](#) and, if available, [work references](#). Counseling centers will be glad to help you with the compilation of the application documents. If it comes to an employment contract, you should have a valid identification document and a postal address.

Attention: Please do not sign anything you do not understand.

With your postal address you can open a cheap basic account at the bank. You will also need a social security number and a tax identification number. Counseling centers will help you with the application process.



If you earn only a little money, you can apply for supplementary benefits (additional money) at the Jobcenter. (see point 5)

You should pay attention to these criteria in your job. If these conditions are not met by the employer, contact the counseling center of a trade union.

RIGHT	WRONG
Employment contract 	Hire without employment contract 
Overtime is paid 	No payment for overtime 
Written termination 	Termination due to illness 
Protective equipment 	No protective equipment 
Social insurance 	No social insurance 

5) FINANCIAL AIDS



jobcenter 
Freiburg

Current situation	Too little payment	>1 year working	<1 year working	<5 years continuous stay
What services?	Supplementary benefits	Citizen's benefit (Bürgergeld) for 6 months	ALG I for 1 year	Citizen's benefit (Bürgergeld)
Requirements?	--> Minimum income: 150 € --> Minimum working time: 8h/week			--> Proof of stay without longer interruption by leaving the country

If you have already worked in another EU country, you are directly entitled to benefits in Germany (ALG I). For this you need the following proofs: Employment contract, wage statement.

If you want to receive money, you must fill out an application and submit it to the responsible office.

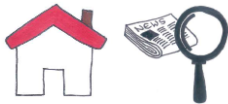
You will need a postal address. It is important that you keep to the dates and deadlines. Therefore, you should open your mail regularly and go to the appointed dates. If you find this difficult, you can be accompanied by counseling centers.

Tip: Do not sign anything you do not understand. Submit only copies. Always ask for confirmation of submission.

If you are rejected, you can file an appeal. A counseling center or a lawyer can help you with this. (see address list).

5) LIVING

Finding an apartment in Germany can be difficult. You can look for apartments on the Internet, in newspapers, through notices or through counseling centers.



If you are working and do not have enough money for an apartment, the job center will pay for your housing. To do this, you must contact the relevant social welfare office and submit an application.

As soon as you have an apartment, you should register it at the citizens' registration office (Bürgeramt) (see point 2).



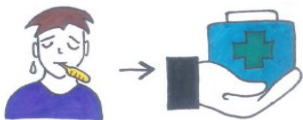
For individuals and couples, the **emergency shelter OASE** is available.

You will be accepted there even if you do not have a job and do not receive social welfare. The emergency shelter accommodates all people who would otherwise be on the street. There are **shared rooms** and women have their own area. You can lock your valuables in a locker. During the day depending on the season, it is not possible to stay at the emergency shelter. Admission is always in the evening.

In addition to the emergency overnight stay, specialist counseling (Fachberatung) and the Job-center are available in the same building, where you can get further advice.

7) MEDICAL CARE

You need a **health insurance** in Germany. If you have a registration address ("Registration " see point 2), you must register with a **health insurance company**.



Further information:

- If you receive money from the social welfare office (Sozialamt) or the Jobcenter, the respective office pays your health insurance.
- If you work in Germany, your employer pays part of your insurance.

Attention:

- If you are only in Germany for a short time and have health insurance in another EU country, you are covered by the European Health Insurance (EHIC) and can go to the doctor, etc. here.

8) RETURN TRIP



If you wish to return to your **home country** voluntarily, you can apply to the social welfare office (Sozialamt) for "Überbrückungshilfe" (§ 23 SGB XII). The social welfare office (Sozialamt) will then cover your costs **for food, accommodation and the ticket home**. If you have money in your home country, the social welfare office (Sozialamt) can ask you to pay back the "Überbrückungshilfe".

The following applies to the "Überbrückungshilfe":

- it is paid only once within two years and for a maximum of one month
- you are not obliged to leave the country, you can apply for help even if you are not sure about your return.
- You can get advice regarding your return (see address list)

9) LANGUAGE COURSES



Various **language courses** are offered in Freiburg. To find a suitable language course, you can go to a **Migration counseling center** and get advice.

Migration counseling centers: <http://www.migrationsberatung-freiburg.de/> (see address list).

There are, for example, integration courses. To take part in an integration course, you must apply to the Federal Office for Migration and Refugees (BAMF). If you receive Citizen's benefit from the Jobcenter, the Jobcenter will pay for the integration course. If not, you must pay for the course yourself. **Application for integration course:** <https://www.bamf.de/DE/Themen/Integration/ZugewanderteTeilnehmen-de/Integrationskurse/integrationskurse-node.html>

There are also free language courses, such as German courses at the Rasthaus Freiburg.

Free German courses: https://rasthaus-freiburg.org/?Gruppen_Deutschkurse

10) DEBT



You need a ticket to travel on street-cars, buses and trains. If you cannot show a ticket during a ticket inspection, you will be fined for "fraudulent use". Failure to pay and respond to letters may also result in the fine being converted to a prison sentence. Contact a counseling center as soon as you receive mail.

Hospital bills that you cannot pay can be submitted to social welfare office (Sozialamt) for verification of coverage. However, it cannot be guaranteed that the costs will be covered.

11) ADDRESS LIST

- ACCOMMODATION

Municipal emergency shelter OASE

Haslacher Str. 11, 79115 Freiburg

Phone (0761) 2013283

Emergency overnight stay admission daily: 19-22 p.m.

➔ Overnight stay, substitute postal address

Specialized counseling (Fachberatung)

Haslacher Str. 11, 79115 Freiburg

Phone (0761) 2013279

Monday, Wednesday, Friday 9-11:30 a.m.

FreiRaum (for women only)

Schwarzwaldstr. 24, 79102 Freiburg

Phone (0761) 7075260

Monday, Wednesday, Friday 9-11:30 a.m.

Tuesday (women's breakfast) 10-11:30 a.m.

Thursday 10-12:30 a.m.

➔ Postal address, specialized counseling, daily center

- **DAILY CENTERS** (offer: food, clothing, laundry, showers, sleeping bags and mats, advice, postal address, Internet)

Ferdinand-Weiß-Haus (Breakfast)

Ferdinand-Weiß-Str. 9a, 79106 Freiburg

Phone (0761) 283019

Monday to Friday 8:30-13:00 a.m.

Medical consultation hours:

Monday and Thursday 9 - 10:30 a.m.

Pflasterstub' (Breakfast)

Herrenstraße 6, 79098 Freiburg

Phone (0761) 3191650

Monday to Friday 7:00 – 12:00 a.m.

FreiRaum (for women only)

Schwarzwaldstraße 24, 79102 Freiburg

Phone (0761) 7075260

Monday, Wednesday, Friday 9:00-11:30 a.m.

Tuesday (women's breakfast) 10:00-11:30 a.m.

Thursday 10:00-12:30 a.m.

StraßenSchule (for young people only)

Schwarzwaldstraße 101, 79117 Freiburg

Phone (07634) 560972

Monday to Friday 13-17 o'clock

- RESIDENTIAL OPPORTUNITIES**Bahnhofsmision** (No postal address)

Bismarckallee 7f, 79098 Freiburg

Phone (0761) 22877

Monday to Friday 8-20 o'clock

Saturday and Sunday 14-18 o'clock

Essenstreff (Lunch)

Schwarzwaldstraße 29, 79117 Freiburg

Phone (0761) 7072988

Monday to Friday 11-14 o'clock

Sunday 9-12 o'clock (only every 14 days, breakfast)

➔ With meal voucher free of charge, with confirmation of indigence 2,50 Euro per meal

Heilsarmee (Café Insel)
Löwenstraße 1, 79098 Freiburg
Phone (0761) 385460
Friday to Sunday 16-21 o'clock

- **FOOD/CLOTHING**

Freiburger Tafel (Food)
Schwarzwaldstraße 58a, 79117 Freiburg
Monday - Friday 10-16 o'clock
➔ Purchase only possible with voucher or proof of performance

Freunde von der Straße (Food)
In different parishes
Sundays
(ask for dates in daily centers)
Email: freundevoonderstrasse@gmail.com
➔ Free lunch incl. coffee and cake

Kleiderladen (Clothing)
Dreikönigstraße 9, 79102 Freiburg
Phone (0761) 706539
Monday 14-17 o'clock
Tuesday - Thursday 9-12 a.m. and 2-5 p.m.
Application for identity card: Tuesday 14-17 o'clock

S'Einlädele (Clothing)
Guntramstraße 58, 79106 Freiburg
Phone (0761) 280907
Monday to Friday 10-16 o'clock
Saturday 9-12 o'clock

- LAWYERS

Legal advice center for indigent persons

Amtsgericht Freiburg

Holzmarkt 2, 79098 Freiburg

Phone (0761) 205-1190

Monday 9-12 o'clock, Wednesday 13-16 o'clock
(only possible by prior appointment)

➔ Free legal advice

- COUNSELING CENTERS

City Hall in Stühlinger

Fehrenbachallee 12, 79106 Freiburg

Phone (0761) 2010

Monday, Friday 7:30-12:30 o'clock

Tuesday to Thursday 7:30-18:00 o'clock

(only possible by prior appointment)

➔ Register apartment, register usual residence, identity card

Amt für Soziales

Fehrenbachallee 12, 79106 Freiburg

Phone (0761) 2013507

Monday to Thursday 7:30-16:30 o'clock

Friday 7:30-15:30 o'clock

➔ Basic income support, subsistence benefits

Jobcenter OASE

Haslacher Str. 11, 79115 Freiburg

Monday, Wednesday, Friday 9-11:30 a.m.

Phone (0761) 201-3278 or -3277

➔ Applying for benefits, job search

KontaktNetz Straßensozialarbeit:

Eschholzstr. 86, 79115 Freiburg

Phone: (0761) 2013632

Open office hours:

Tuesdays 10-11 a.m. and 14-15 p.m.

Thursdays 10-11 a.m. and 14-15 p.m.

- ➔ Benefits, job search, payment in installments, sleeping mats, sleeping bags, counseling for return trips, personal documents, further placement

HEBEL-Projekt for EU citizens (translation)

Renate Müller (Request at Pflasterstub`)

Herrenstraße 6, 79098 Freiburg

Migrationsberatungen (MBE):

MBE beim Caritasverband Freiburg-Stadt e. V.

Sundgauallee 8, 79110 Freiburg

Phone (0761) 7903-2116 or -2115 or -2118

Open office hours:

Tuesday 14 -17 o'clock and Friday 9 -12 o'clock

MBE beim Deutschen Roten Kreuz Freiburg

Rimsinger Weg 15, 79111 Freiburg

Phone (0761) 214176-90 or -94

Open office hours: Monday 9-12 a.m

- ➔ German courses, work and education, livelihood, social issues, health, leisure activities

MBE beim Diakonischen Werk Freiburg

Ferdinand-Weiß-Straße 9, 79106 Freiburg

Phone (0761) 891538 or (0761) 28561348

Open office hours:

Tuesday 14-16 o'clock, Thursday 10-12 o'clock

MBE bei Südwind Freiburg e.V. (From 27 years)

Eschholzstraße 16, 79106 Freiburg

Phone (0761) 590361 -17/ -21/ -22

Please make an appointment.

- ➔ Questions about the right of residence, placement in integration courses, support in finding a job, livelihood, social questions

Beratungsstandort Faire Mobilität in Freiburg i. Br.:

Kronenstr. 1, 79100 Freiburg

Phone (0761) 285 -61278 / -37782

- ➔ Advice for EU citizens on labor and social law issues

Leuchtlinie: Counseling for victims of right-wing violence in Baden-Württemberg

Hotline: 0711 888 999 -33 (Tue-Thu, 10-17)

E-Mail: kontakt@leuchtlinie.de

Jugendberatung (for young people)

Engelbergerstraße 3, 79106 Freiburg

Phone (0761) 273487

Monday, Wednesday to Friday 9-12:30 a.m.

Monday to Thursday 14:30-18:30 o'clock

Medical advice:

Medinetz (for people without health insurance)

Adlerstraße 12, 79098 Freiburg

(inner courtyard Grethergelände)

Phone (0761) 2088331 (answering machine)

Office hours Tuesday 16:30-18:00 o'clock
E-Mail: info@medinetz.rasthaus-freiburg.org

FRABS e.V.

Anonymized treatment and pharmacy voucher
(for people without health insurance)

From 3 months stay in Freiburg

Adlerstrasse 12, 79098 Freiburg
(inner courtyard Grethergelände)

Phone 015253091040

Office hours Tuesday 16:30 - 18:00 o'clock

Thursday 10:00 - 12:00 o'clock (with appointment)

E-Mail: frabs@frabs.org

Addiction counseling:

Kontaktladen

Rosastraße 13, 79098 Freiburg

Phone (0761) 3890770

Monday - Friday 11-16 o'clock

- DOCTORS

General practitioner practice:

Christian Schmitthenner

At the Ferdinand-Weiß-Haus:

Monday + Thursday 9:00-11:00 a.m.

At the Pflasterstub`:

Monday, Thursday + Friday 11:00 - 13:00 o'clock

Substitution Medical Practices:

(only with health insurance)

Schwerpunktpraxis Gellert

Rheinstraße 34, 79104 Freiburg

Phone (0761) 207660

Monday - Friday 8-12 o'clock

Monday and Thursday 16-18 o'clock

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