Dear readers,

Freiburg is a diverse and open city. People from over 170 nations live here. Of the nearly 220,000 residents, 57,000 have personal, family or cultural roots in another country. Ensuring an equitable community – regardless of race, religion and personal interests – is an important goal of Freiburg’s city councillors. Freiburg is a very lively city and has much to offer to ensure that the community remains important for all.

The city of Freiburg is proud of its open and welcoming culture. No matter if you arrived recently or have lived here for some time, there are many institutions and organizations offering you support.

In this brochure you will find important information about services for immigrants, including for children, young people, students, women, families and senior citizens as well as for workers and refugees.

I’m sure that the many support organizations will quickly help you find your way around Freiburg.

Dr Dieter Salomon
Lord Mayor
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Word of Welcome</td>
<td>1</td>
</tr>
<tr>
<td>Introductory Remarks</td>
<td>4</td>
</tr>
<tr>
<td>Editorial</td>
<td>5</td>
</tr>
<tr>
<td><strong>1. First Steps</strong></td>
<td></td>
</tr>
<tr>
<td>Arriving in Freiburg</td>
<td>6</td>
</tr>
<tr>
<td>Advice for Immigrants</td>
<td>6</td>
</tr>
<tr>
<td>Important Information on Immigration Law</td>
<td>10</td>
</tr>
<tr>
<td><strong>2. Housing</strong></td>
<td></td>
</tr>
<tr>
<td>Looking for a Flat</td>
<td>11</td>
</tr>
<tr>
<td>More Information</td>
<td>12</td>
</tr>
<tr>
<td><strong>3. Work / Job / Training Agencies</strong></td>
<td></td>
</tr>
<tr>
<td>General Information</td>
<td>16</td>
</tr>
<tr>
<td><strong>4. Language</strong></td>
<td></td>
</tr>
<tr>
<td>Providers of Language and Integration Courses</td>
<td>18</td>
</tr>
<tr>
<td>Language Schools in Freiburg</td>
<td>21</td>
</tr>
<tr>
<td>Organizations Funding Integration Courses</td>
<td>22</td>
</tr>
<tr>
<td><strong>5. School</strong></td>
<td></td>
</tr>
<tr>
<td>School Registration</td>
<td>23</td>
</tr>
<tr>
<td>For Children with Little or No German Language Skills</td>
<td>23</td>
</tr>
<tr>
<td>Special Educational Offers</td>
<td>24</td>
</tr>
<tr>
<td><strong>6. University Studies</strong></td>
<td>25</td>
</tr>
<tr>
<td><strong>7. Marriage / Family / Partnership</strong></td>
<td></td>
</tr>
<tr>
<td>FAQ</td>
<td>26</td>
</tr>
<tr>
<td>Parental Leave Allowance</td>
<td>27</td>
</tr>
<tr>
<td>Day Care</td>
<td>28</td>
</tr>
<tr>
<td>Information Centres</td>
<td>29</td>
</tr>
<tr>
<td><strong>8. Children and Young People</strong></td>
<td></td>
</tr>
<tr>
<td>Information and Advice</td>
<td>31</td>
</tr>
<tr>
<td>Participation of Children and Young People</td>
<td></td>
</tr>
<tr>
<td>Section</td>
<td>Title</td>
</tr>
<tr>
<td>---------</td>
<td>-----------------------------------------------------------------------</td>
</tr>
<tr>
<td>9.</td>
<td>Women and Girls Services and Places to Go</td>
</tr>
<tr>
<td>10.</td>
<td>Seniors Seniors’ Office with Nursing Station</td>
</tr>
<tr>
<td>11.</td>
<td>Health Health Insurance</td>
</tr>
<tr>
<td></td>
<td>People without Health Insurance – MediNetz</td>
</tr>
<tr>
<td>12.</td>
<td>Refugees Facilities Volunteer Work for Refugees in Freiburg</td>
</tr>
<tr>
<td>13.</td>
<td>Culture and Media Intercultural Mediation</td>
</tr>
<tr>
<td></td>
<td>City Library</td>
</tr>
<tr>
<td></td>
<td>Magazines and Electronic Media</td>
</tr>
<tr>
<td></td>
<td>Foreign Language Broadcasts</td>
</tr>
<tr>
<td>14.</td>
<td>Getting Involved / Contributing / Involvement in Decision Making</td>
</tr>
<tr>
<td></td>
<td>Political Participation</td>
</tr>
<tr>
<td></td>
<td>Immigration Advisory Board</td>
</tr>
<tr>
<td></td>
<td>Participation in Society</td>
</tr>
<tr>
<td></td>
<td>Immigrant Clubs and Associations</td>
</tr>
<tr>
<td>15.</td>
<td>City Map / Important Phone Numbers</td>
</tr>
<tr>
<td>16.</td>
<td>Index Imprint</td>
</tr>
<tr>
<td></td>
<td>Imprint</td>
</tr>
<tr>
<td>16.</td>
<td>VAG (Transit Authority) Transit Route Network</td>
</tr>
<tr>
<td></td>
<td>Transit Route Network</td>
</tr>
</tbody>
</table>
Dear readers,

Diversity is one of the characteristics that distinguishes Freiburg. It’s the diversity of people, cultures and lifestyles that makes our city vibrant and rich.

This guide provides an updated and comprehensive overview of the existing aid and support services for immigrants, and especially for newcomers, in Freiburg.

Take advantage of the many possibilities! We are happy to help.

Ulrich von Kirchbach
Mayor for Cultural, Integration and Social Affairs and Seniors

Dear immigrants,

On behalf of the Immigration Advisory Board of the City of Freiburg, I am pleased to welcome you to our city! As elected representatives of all immigrants in the city, our goal is to help you get off to a good start here with this guide.

This new edition provides an overview of the various possibilities immigrants have to be represented and take part in the political process. The Advisory Board is your democratically elected representative body.

I invite you to join us and contact the many Freiburg-based organizations run by and for immigrants. Especially during the initial stages, they provide an important link with the new, but also with the old country.

We hope this guide will be an interesting, helpful and motivating read!

Meral Gründer
Chairperson of the Immigration Advisory Board of the City of Freiburg
This guide is a new edition. It was first published in 2003 and updated in 2011. It is not only the information that is brought up to date with this new guide.

The new guide also takes greater account of the information immigrants are interested in. This is where those who have just arrived in Freiburg will find everything that will simplify their arrival and help them settle in in Freiburg. But this brochure is also quite helpful for those who have lived here for some time. The guide can be downloaded from the Internet in nine additional languages at [www.freiburg.de/migrationsbuero](http://www.freiburg.de/migrationsbuero).

The Guide for Immigrants 2015 has been organized so that all essential information about the help available to new immigrants arriving in Freiburg is listed first (Chapter 1: Getting Started, Chapter 2: Housing). The later chapters are meant both for new arrivals as well as those who have lived here for a long time.
FIRST STEPS

Arriving in Freiburg

You are new in Freiburg? We would like to give you detailed information to help you get started. In this guide you will find information about services that are useful to you and your family. It’s an easy and fast way for you to gain a first overview.

Of course, all those who have been living in Freiburg for some time will also find services that are helpful to them.

First Steps

If you want to stay in Germany for a longer time, you need a residence permit (more in the chapter Important Information on Immigration Law). If you have found a flat, you must register with the local Town Hall branch within one week (see Chapter 2 Housing). Only then can you use public services such as the Job Centre. It is also important to have health insurance (more in the chapter on health).

Immigration Counselling Centres

In the Immigration Counselling Centres for Adults [Migrationsberatungsstellen für Erwachsene (MBE)] you will get all information that is important to your start here in Freiburg.

The Youth Immigration Service [Jugendmigrationsdienst (JMD)] offers special assistance for young people between 12 and 26 years of age. The Welcome Centre provides information on getting started in a professional career.

The Immigration Counselling Centres (MBE) help you:

- With the placement in integration courses/German language courses
- With looking for jobs/entering the job market
- With securing your livelihood, with social issues
- With questions about childcare, schools and vocational training
- With questions about staying in Germany
- With family reunification
- With health issues
- With questions about education and family
- With organizing your everyday life/recreational activities

Joint Website:
www.migrationsberatung-freiburg.de

MBE Caritasverband Freiburg-Stadt
Sundgaualle 8, 79110 Freiburg
Contact Person: Mrs Wirth-Krieger
Phone ............... (0761) 1 37 82-15
Consulting Hours: Fri 9:00–12:00
E-mail: elisabeth.wirth-krieger@caritas-freiburg.de

Contact Person: Mrs Jäger
Phone ............... (0761) 1 37 82-16
Consulting Hours: Tue 14:00–17:00
E-mail: claudia.jaeger@caritas-freiburg.de

MBE Deutsches Rotes Kreuz
Dreisamstraße 5, 79098 Freiburg
Contact Person: Mrs Eichert-Armbruster
Phone ............... (0761) 5 03 58-15
Consulting Hours: Mon 9:00–12:00;
Wed 10:00–15:00 and by appointment
E-mail: migrationsberatung@drk-freiburg.de
MBE Südwind Freiburg e. V.
Dreisamstraße 5, 79098 Freiburg
Contact Person: Mrs Al-Alusi
Consulting Hours: Mon 9:00–12:00; Wed 10:00–15:00 and by appointment
Phone: (0761) 38 84 61 73
E-mail: alusi@suedwind-freiburg.de

MBE Diakonisches Werk Freiburg
Krozinger Straße 7, 79114 Freiburg
Contact Person: Mrs Gezer
Phone: (0761) 89 15 38
Consulting Hours: Tue 14:00–17:00; Thu 10:00–12:00
E-mail: migration@diakonie-freiburg.de

Jugendmigrationsdienst (JMD)
Counselling Centre and services for young immigrants aged 12–26
Caritasverband Freiburg Stadt e. V.
Sundgauallee 8, 79110 Freiburg
Tram Line 1 Stop Bischofslinde
Phone
Mrs Kaluscha: (0761) 1 37 82-17
Mrs Maire: (0761) 1 37 82-11
Mr Graf: (0761) 1 37 82-12
E-mail: jugendmigrationsdienst@caritas-freiburg.de
Internet:
www.jugendmigrationsdienst.de or www.caritas-freiburg.de
Contact Persons:
Mr Graf, Mrs Kaluscha, Mrs Maire
Consulting Hours: Please make an appointment
Opening Hours:
Mon–Thu 9:30–17:00; Fri 9:30–14:00
Languages: German, English
Interpreter where required
Services:
Consultation/individual support:
- Language, school
- Vocation, training

MBE Diakonisches Werk Freiburg
Krozinger Straße 7, 79114 Freiburg
Contact Person: Mrs Gezer
Phone: (0761) 89 15 38
Consulting Hours: Tue 14:00–17:00; Thu 10:00–12:00
E-mail: migration@diakonie-freiburg.de

Welcome Centre Freiburg Oberhein
Consultation and Information Office for international skilled workers and their families
Lehener Straße 77, 79106 Freiburg
Phone: (0761) 13 79 79-55 or-56
E-mail: welcomecentre@fwtem.de
Internet: www.welcomecentre-freiburg-oberrhein.de
Contact Persons:
Veronika Freckmann, Melanie Müller
Consulting Hours: Mon–Fri 9:00–17:00
Opening Hours: Mon–Fri 9:00–13:00
Languages: German, English
Services:
Information about Freiburg and the region for international skilled workers.
Subjects: everyday life, work, family, language, education and much more

Patronato Acli Freiburg
(Christian association of Italian employees)
Schwarzwaldstraße 6, 79102 Freiburg
Phone: (0761) 7 35 45
E-mail: baronchelli@gmx.de
Contact Person: Mrs Teresa Baronchelli
Consulting Hours: Thu 15:00–18:30
Languages: Italian, German
Services:
Consultation, adult education, things to do for families
City of Freiburg, Office for Immigration and Integration

The Office for Immigration and Integration:

- Encourages comprehensive integration and equitable participation of all citizens, regardless of their origin, culture and religion.

- Ensures that the concerns of immigrants are taken into account in local policy decisions.

- Coordinates community-based initiatives, services and sponsors in the area of promoting integration and working for human rights.

- Supports intercultural orientation and opening of sponsors, institutions through consultation, training and cooperative projects.

- Develops concepts and provides expert impulses for intercultural orientation and opening of the city administration.

- Participates in the coordination and development of local networks in the field of education, vocational integration, anti-discrimination, language support and intercultural mediation.

- Raises funds and implements pilot programmes and projects for extending and developing policies and services in the area local integration support.

- Advises and supports associations and immigrant organizations in their work.

- Provides information on current developments in immigration and integration as part of its public relations.

- Organizes events on integration policy and intercultural urban development and promotes intercultural dialogue.

- Takes over the management of City Council’s Immigration Committee, of the Immigration Advisory Board and of the Freiburg Integration Award “For an open City”.

Contact

Stadt Freiburg – Büro für Migration und Integration

Uhlandstraße 4, 79102 Freiburg
Phone: (0761) 2 01 30 57
Fax: (0761) 2 01 30 98
E-mail: migration@stadt.freiburg.de
Team

Manager: Mr Hans Steiner
Phone: (0761) 2 01-30 55
E-mail: hans.steiner@stadt.freiburg.de
- City-wide integration management
- Intercultural opening
- Round table on the situation of people without secure residence status

Employees

Mrs Yvonne Eckenbach
Phone: (0761) 2 01-30 57
E-mail: yvonne.eckenbach@stadt.freiburg.de
- First contact person in the Office for Immigration and Integration for inquiries
- Contact person for immigrant organizations
- Event management
- Management of Immigration Advisory Board
- Budgeting, procurement and personnel
- Freiburg Integration Award “For an open City”
- Inquiries about internships

Mrs Virginia Gamarra de Lang
Phone: (0761) 2 01-30 56
E-mail: gamarvi@stadt.freiburg.de
- Integration into the job market (job-related German courses, training programmes)
- Contact person for the federal educational programme “Integration durch Qualifizierung (IQ)” (Integration through Qualification), the Fachkräfteallianz Südlicher Oberrhein (Skilled Workers Alliance for the Southern Upper Rhine Region), the Arbeitskreis Anerkennung und Nachqualifizierung (Working Group for Recognition of Qualifications and Retraining), management of the ideas network
- Project management of the IQ network Baden-Württemberg/Region Freiburg
- Intercultural opening of health facilities in the “Health Region Freiburg”

Mr Cagdas Karakurt
Phone: (0761) 2 01-30 58
E-mail: cagdas.karakurt@stadt.freiburg.de
- Public Relations
- Integration Monitoring
- Management of the youth mentoring project “Create your future”
- Local concerns of religious communities
- Networking and support of the local organizations involved in integration courses under the Immigration Act

Mrs Ulrike Vogt
Phone: (0761) 2 01-30 54
E-mail: ulrike.vogt@stadt.freiburg.de
- Fund raising and project coordination of EU, national and federal state programmes
- Advice and support for immigrant organizations, independent sponsors and initiatives related to funding opportunities for projects
- Advice on intercultural opening processes
- Project management of the federal programme “Demokratie leben! Aktiv gegen Rechtsextremismus, Gewalt und Menschenfeindlichkeit” (Living democracy! Campaign against right-wing extremism, violence and hostility against people)
- Management of the Immigration Committee
Important Information on Immigration Law

If you have questions regarding residence permits, work permits, naturalization etc., please visit the Immigration and Naturalization Department at the municipal Public Order Office of the city of Freiburg. Initial questions can be answered at the service counter, or you can make an appointment.

Amt für öffentliche Ordnung Staatsangehörigkeits- und Ausländerbehörde

Basler Straße 2, 79100 Freiburg

Service Counter:
Mon, Tue, Thu, Fri 8:00–12:00;
Wed 13:30–17:00

For appointments and general information:
Service Phone . . . . . . . . (0761) 2 01-49 32
Mon–Fri 8:00–12:00; 13:00–16:00

Change of appointment
Phone . . . . . . . . . . . . . (0761) 2 01-49 35
Fax . . . . . . . . . . . . . . (0761) 2 01-48 95
E-mail: auslaenderbehoerde@stadt.freiburg.de

You can find detailed information on “Immigration Law” on the Internet, e.g. at:

➤ www.freiburg.de/migrationsbuero
➤ www.justiz.baden-wuerttemberg.de
➤ www.bamf.de
➤ www.info4alien.de
Finding a suitable and affordable flat in Freiburg is not easy. Please note that you must also register when you move into a flat or a room. Registration at the registration office is free of charge. You must register in person and show your ID or passport.

**Amt für Bürgerservice und Informationsverarbeitung**

Abteilung Bürgerservice,
Basler Straße 2, 79100 Freiburg

**General Information:**
Registration, re-registration and deregistration of residence, EU citizens will be redirected right after registration and receive a “Freizügigkeitsbescheinigung” (freedom of movement certificate) there.

**Phone:** .... (0761) 2 01-55 58
**E-mail:** buergeramt@stadt.freiburg.de

**Consulting Hours:**
Mon, Tue, Fri 7:30–12:00;
Wed 7:30–18:00 (18:00–20:00*);
Thu 7:30–12:00 and 13:00–16:00;
Sat 9:30–12.30*
(only limited service is available during consulting hours marked with*)

**Looking for a flat**

Houses and flats are usually offered unfurnished.
You can find flats for rent:
- on real estate pages (Internet)
- in local newspapers/free papers
- at real estate agents
- at housing cooperatives

- The number of rooms specified in ads only refers to the living and bedrooms. As a rule, bathroom and kitchen are not included in that number. The kitchen does not include appliances or cabinets in most cases.

- **Rent**: The rent generally consists of the basic rent plus additional costs. Additional costs include the costs for electricity, water, heating and waste disposal, for example. It is important to clarify what is included in additional costs before you sign a rental agreement.

**Signing a rental agreement**

You must sign a rental agreement before you move in. Before you sign, check what costs are included in the rent.

**Moving in**

As a rule, you must apply for your phone and Internet service as well as your power yourself. In addition, each household also pays a fee for the public radio and television channels. The same goes for the waste disposal.
Deposit: In addition to the monthly rent, the landlord often requires a guarantee (deposit). The deposit is usually 1-3 months’ rent and must usually be paid at the beginning of the rental contract. You will get your deposit plus interest back after termination of the contract.

Many landlords ask for proof of liability insurance. You can take out personal liability insurance with an insurance company of your choice.

More Information

Amt für Liegenschaften und Wohnungswesen (ALW)

Fahnenbergplatz 4, 79098 Freiburg

Service:
Advice on housing allowance

Central call number:
(0761) 2 01-53 01 and -53 02

Amt für Wohnraumversorgung

Auf der Zinnen 1, 79098 Freiburg

Phone: ................. (0761) 2 01-32 01
Fax: ................. (0761) 2 01-32 99
E-mail: awv@stadt.freiburg.de

Consulting Hours:
Mon, Wed, Thu 8:00-11:30
and by appointment

Services:
Advice on social housing eligibility certificate, procurement of housing for people in need

Links:
You will find more information on housing here:
www.freiburg.de/wohnen
Depending on your country of origin, your work permit is subject to different requirements.

**EU citizens and those from Lichtenstein, Iceland, Norway or Switzerland:**

If you want to live in Germany, you are obliged to always support yourself. As citizens of the EU, Lichtenstein, Iceland, Norway and Switzerland you require no work permit to work in Germany.

**Croatian citizens:**

In order to work in Germany, you will need – for now – an “EU work permit” until 30 June 2015. This permit must be obtained prior to taking up any employment. The Central International Placement Services (ZAV) is the agency responsible for the work permit approval process. Special rules may apply for university graduates, trainees and seasonal workers.

**Non-EU citizens:**

In order to work in Germany, you will need a visa that allows you to work here.

You can get individual advice from the information centres (see Chapter 1). If you have obtained any formal vocational qualification in your home country, you can check if this qualification is recognized in Germany (see this chapter). You can also get advice on starting your own business.

**The following agencies will advise and support you:**

**Agencies**

**Agentur für Arbeit Freiburg**

Career counselling, training placement, further education counselling, job placement, payment of benefits

Lehener Straße 77, 79106 Freiburg
Phone
Employees . . . . . . . . . . (0800) 4 55 55 00
Employers . . . . . . . . . . (0800) 4 55 55 20
E-mail: Freiburg@arbeitsagentur.de
Internet: www.arbeitsagentur.de
Opening Hours:
Mon–Fri 7:45–12:30;
Thu 13:30–18:00
Services:
Career counselling, training placement, further education counselling, job placement, payment of benefits

**Jobcenter Freiburg**

Lehener Straße 77, 79106 Freiburg
Phone
Service Centre . . . . . (0761) 2 71 07 21
Mon–Fri 8:00–18:00
E-mail:
jobcenter-freiburg@jobcenter-ge.de
Internet:
www.jobcenter-freiburg.de
Consulting Hours:
During opening hours; additional appointment by arrangement
Opening Hours:
Mon–Fri 7:45–12:30;
Thu also 13:30–18:00
Services:
For persons who receive combined unemployment and welfare benefits (ALG II) and live in Freiburg, the Job Centre provides advice and financial support for vocational integration and helps with training and job placements.

Youth Agency of the Jobcenters Freiburg

The youth agency serves young job seekers between 15 and 25 years of age
Bismarckallee 11–13, 79098 Freiburg
Phone: (0761) 20 85 01 53
Mon–Fri 8:00–11:00; Thu 14:00–17:00
E-mail: jobcenter-freiburg@jobcenter-ge.de
Internet: www.jobcenter-freiburg.de
Consulting Hours
During opening hours; additional appointments by arrangement
Opening Hours:
Mon–Fri 8:00–11:00;
also Thu 14:00–17:00
Services:
For young people under 25 who receive ALG II benefits and live in Freiburg, the Youth Agency offers individual counselling and financial support for their vocational integration and places them in training schemes and jobs.

Vocational Information Centre

Self-information service
Lehener Straße 77, 79106 Freiburg
Phone: (0761) 27 10-2 64
E-mail: freiburg.biz@arbeitsagentur.de
Internet: www.arbeitsagentur.de
Consulting Hours:
Mon–Wed 7:45–16:30;
Thu 7:45–18:00; Fri 7:45–12:30
Opening Hours: same as consulting hours
Services:
Provision of computer terminals, Internet workstations, books, brochures, information material on training and further education
Please bring:
Your passport or identity papers

Counselling for women on work-related issues

City of Freiburg, service centre for women and work (focusing on training and further education, business startups)
Rathausplatz 2–4, 79098 Freiburg
Phone: (0761) 2 01-17 31
E-mail: frau_und_beruf@stadt.freiburg.de
Internet: www.frauundberuf.freiburg.de
Contact Persons:
Mrs Regina Gensler (manager),
Mrs Adelheid Kurz,
Mrs Christine Rösch, (consultants)
Consulting Hours:
Mon, Tue, Wed, Fri 8:30–12:00;
Mon, Wed 13:30–15:30;
Thu 13:30–18:00
Opening Hours:
Consultation by appointment
Languages:
German
Services:
The service centre for women and work of the City of Freiburg is the place to go for women with work-related issues. This is where you get information and counselling about your return to work, training and further education and how you can find a job.
Recognition of Foreign Vocational Qualifications

Point of initial contact and competence centre for recognition of vocational qualifications

Dreisamstraße 3–5, 79098 Freiburg

Phone: (0761) 88 14 45-03

Contact Person: Mrs Lena Gehring

Service: Qualification counselling in case of partial recognition

Counselling on recognition of foreign vocational qualifications

Komturstraße 36, 79106 Freiburg

Phone: (0761) 88 14 45-01/-02

E-mail: freiburg@anerkennungsberatung-bw.de

Internet: www.anerkennungsberatung-bw.de

Contact Persons:

Mrs Martina Eichert-Armbruster,
Mrs Regina Göller-Obhof

Consulting Hours: by appointment

Opening Hours: by appointment

Services: Advice and support during recognition process; search for the competent recognition agencies, help in compiling the documents, researching requirements for recognition and up-grading of your qualifications

Please bring:

■ School certificates and job references
■ Confirmations by your employer
■ Residence permit

Counselling and recognition/evaluation of foreign vocational qualifications

For the industrial, retail, hospitality and service sector

IHK Südlicher Oberrhein
Geschäftsbereich Berufsbildung
Lotzbeckstraße 31, 77933 Lahr

Contact Person: Mrs Rebecca Murdock

Phone: (07821) 27 03-757

E-mail: rebecca.murdock@freiburg.ihk.de

Internet: www.suedlicher-oberrhein.ihk.de

Counselling on vocational training for immigrants running a business

Educational guidance of the Chamber of Skilled Trades

Contact Person: Mr. Alfred Walter

Phone: (0761) 2 18 00-2 40

E-mail: alfred.walter@hwk-freiburg.de

Recognition of foreign educational qualifications – skilled trades

Freiburg Chamber of Skilled Trades (HWK)

Contact Person: Mrs Angelika Scheibel

Phone: (0761) 2 18 00-2 05

E-mail: angelika.scheibel@hwk-freiburg.de

HWK educational support services

Educational service of the Freiburg Chamber of Skilled Trades:

For interested students, parents, teachers and skilled trade businesses with questions concerning education and training

Services:

■ Free online exchange for apprenticeships and internships
■ Individual consultation
■ Referral to specialist agencies

Phone: (0761)2 18 00-9 99

E-mail: ausbildungsservice@hwk-freiburg.de
HWK support services for further education

The Gewerbe Akademie Freiburg, the educational centre of the Chamber of Skilled Trades, offers customized training and further education options, from internships abroad to certification as Master Craftsman and bachelor program; information on possible financial support.

Support hotline:
Mon–Thu 7:30–17:30; Fri 7:30–15:00
Phone .....................(0761) 1 52 50-0
E-mail: info@wissen-hoch-drei.de
Internet: www.wissen-hoch-drei.de

Additional educational measures
during on-the-job training as well as preparatory educational measures

Foundation of the Freiburg Chamber of Skilled Trades

Educational institution, subsidiary of the Freiburg Chamber of Skilled Trades

Linnéstraße 5, 79110 Freiburg
Phone .................(0761) 66 09 22-61
E-mail: ibrahim.sarialtin@foege-hwk.de
Internet: www.foege-hwk.de
Contact Person: Ibrahim Sarialtin
Consulting Hours: by appointment
Opening Hours: 8:00–17:00
Languages:
If required: Italian, Spanish, French, English, Turkish
Services:
IQ im Handwerk – Südbaden
Integration of immigrants into the job market, adaptation and upgrade of qualifications, placement through personal contacts with businesses

Please bring:
CV, application, passport, copies of diplomas and credentials

General Information:

Chamber of Commerce Südlicher Oberrhein

Schnewlinstraße 11–13, 79098 Freiburg
Phone .................(0761) 38 38-1 51
E-mail: info@freiburg.ihk.de
Internet: www.suedlicher-oberrhein.ihk.de

Chamber of Commerce Südlicher Oberrhein

Schnewlinstraße 11–13, 79098 Freiburg
Phone ............. (0761) 38 38-1 90 oder -1 95
E-mail: karin.finkenzeller@freiburg.ihk.de
margaretha.duemler@freiburg.ihk.de
Internet: www.suedlicher-oberrhein.ihk.de
Contact Persons:
Mrs Karin Finkenzeller
Mrs Margaretha Dümler

Further support and advice in case of unemployment

Diakonisches Werk Freiburg

Goethe II. – Counselling for job seekers and start-up companies

Krozinger Straße 7, 79114 Freiburg
Arbeitslosenberatung
Phone .................(0761) 76 77 13-0
Internet: www.goethe2.de
Consulting Hours:
Mon, Wed, Thu 10:00–12:30
and by appointment
Start-up centre
Phone ................ (0761) 9 76 77 13-1
Consulting Hours:
Mon–Fri 10:00–12.30
and by appointment
E-mail: goethe2@diakonie-freiburg.de
Internet: www.gruenderzentrum-goethe2.de

friga e. V.

Social counselling in the “FABRIK”
Habsburgerstraße 9, 79104 Freiburg
Phone ................... (0900) 10-3 74 42
Tue, Wed, Thu 10:00–15:00
(1 min 15 cents, after 2 min. 60 cents)
Appointments only by prior arrangement
E-mail: friga-freiburg@gmx.de
Internet: www.lagalo.de

Wegweiser Bildung – WeBi

Use entrance to City Library
Münsterplatz 17, 79098 Freiburg
WeBi opening and consulting hours:
Information, orientation, consultation
Tue 14:00–18:00; Wed 14:00–18:00;
Thu 15:00–19:00; Fri 14:00–18:00
Access to information material during
City Library opening hours:
Tue–Fri 10:00–19:00; Sat 10:00–14:00
Services:
■ Advice on educational and vocational qualifications
■ Options after completing school
■ First vocational training
■ University studies
■ Internships
■ Volunteer services
Good German language skills will facilitate your integration. The government-funded integration courses are the central services offered to learn basic German.

Participation in the integration course is usually voluntary. In some cases, however, the immigration authorities or the Job Centre may require you to participate in such a course.

The choice of the language school is up to you. The immigration counselling centres will help you in your search for a suitable course (Chapter 1, “First Steps”).

**Brief overview of language and integration course providers (list not exhaustive)**

**Berlitz Deutschland GmbH**

Language School

Friedrichring 37, 79098 Freiburg  
**Phone** ................. (0761) 27 30 74  
**E-mail:** freiburg@berlitz.de  
**Internet:** www.berlitz.de/freiburg  
**Contact Person:** Mrs Beatrice Civettini  
**Consulting Hours:** Tue 14:00 or by appointment  
**Opening Hours:** Mon–Fri 8:00–18:30  
**Languages:** German, English  
**Services**  
- Full-time and part-time integration courses of the Federal Office for Migration and Refugees (BAMF)  
- Joining courses according to skill level  
- Free and non-binding

**Bildungswerk der Erzdiözese (Vocational Training Institute of the Archdiocese)**

Language courses of the vocational training institute  
Hildastraße 39, 79102 Freiburg  
**Phone** .................. (0761) 70 67 36  
**E-mail:** info@sprach-undcomputerkurse.de  
**Internet:** www.sprach-undcomputerkurse.de  
**Contact Person:** Mr Eisenmann  
**Consulting Hours/Opening Hours:**  
Mon, Thu 10:00–14:00; Tue, Wed 14:00–16:00  
**Languages:** German, English  
**Services**  
- German as foreign language from level A1 to C1, integration courses from module 1 to 6  
- Admission to the integration course or documents to apply for admission

**Deutsche Angestellten-Akademie (DAA) Freiburg**

Providers of further education, German and vocational training and further education courses, training schools of the Deutsche Angestellten-Akademie Freiburg  
Rieselfeldallee 31–49, 79111 Freiburg  
**Phone** ................. (0761)-4 53 77 73  
........................... and (0761) 4 79 79 73  
**E-mail:**  
- dagmar.luedke@daa.de  
- natalia.gallus@daa.de  
- emma.feist@daa.de

Please bring:  
- Identity card or passport  
- Non-EU citizens:  
  Confirmation from immigration authorities or Jobcenter of eligibility or obligation to participate
Internet:
www.daa.de

Contact Persons:
Mrs Dagmar Lüdké
Mrs Natalia Gallus
Mrs Emma Feist

Consulting Hours:
Phone consultation and personal interviews by appointment

Opening Hours:
Mon–Thu 8:00–17:00; Fri 8:00–16:00

Languages:
German as second language

Services:
- Job-related courses
- Specialised language courses

Please bring:
Please bring the following to your counselling appointment and assessment:
- Language course certificates
- Notice of eligibility for benefits (Alg I, Alg II, Asylb LG) or registration as person seeking employment (Afa)

Integration courses
Rieselfeldallee 31, 79111 Freiburg
Phone: (0761) 4 79 79 63, or (0761) 2 07 22-0
E-mail: sabine.brunnabend@daa.de, anne.unger@daa.de
Internet: www.daa.de

Contact Persons:
Mrs Sabine Brunnabend
Mrs Anne Unger

Consulting Hours:
Phone consultation and personal interviews by appointment

Opening Hours:
Mon–Fri 13:00–15:00

Languages: German as second language

Services:
- Integration course
- Integration course for parents
- Telc German test for immigrants (DTZ) orientation course
- LiD test

Please bring:
Please bring the following to your counselling appointment and assessment:
- Identity card/passport
- Admission documents
- Notice of eligibility for Alg II benefits or notice of eligibility for housing allowance or child benefits

iOR Sprachschule/iOR Sprachakademie

iOR Sprachschule, with offices in Freiburg and Lörrach, offers German and integration courses
Hans-Sachs-Gasse 9, 79098 Freiburg
Phone: (0761) 8 81 70 00
E-mail: info@ior-germany.de
Internet: www.ior-sprachschule.com

Contact Persons:
Mrs Inga Heenemann,
Mrs Ute Fehlmann

Consulting Hours:
Mon–Fri 8:00–17:00

Opening Hours:
Mon–Fri 8:00–17:00

Languages:
German as a foreign language from level A1 to C1
Services:
- German courses A1–C1
- Integration courses A1–B1
- Telc and DTZ
- Tests
- Holiday programmes
- Summer courses
- Family courses
- Courses for businesses
- Internship language certificates

Please bring:
For a personal consultation, assessment and registration, please bring the following: your passport and admission documents.

**Südwind Freiburg e. V.**

Provider of integration courses

Faulerstraße 8, 79098 Freiburg
Phone ............... (0761) 1 37 55 54
E-mail: integrationskurse@suedwind-freiburg.de
Internet: www.suedwind-freiburg.de
Contact Person: Mrs Clarita Ohlenroth
Consulting Hours/Opening Hours: Mon 13:30–16:00; Tue, Wed 8:45–12:45
Languages: English, Spanish
Services:
- Integration courses for parents and women
- Integration courses including literacy courses
Please bring:
- Passport
- Notice of obligation to take the integration course or eligibility for the course, if available

**Volkshochschule Freiburg**

Wide range of language, integration, vocational and general education courses

Rotteckring 12, 79098 Freiburg
Phone ................. (0761) 3 68 95-10
E-mail: info@vhs-freiburg.de
Internet: www.vhs-freiburg.de
Contact Person: Immigration and education division
Consulting Hours:
- Immigration and education division: Mon–Thu 10:00–12:00;
  Mon, Tue, Thu 15:00–17:00
Opening Hours:
- Mon–Thu 9:00–18:00; Fri 9:00–12:30
Languages:
- German as a second and foreign language, foreign languages according to program
Services:
The courses are held in a central location and are easily reachable with public transport. The buildings have a lift and are generally wheelchair-accessible.
Please bring:
Please bring the following when registering for an integration course:
- Copy of your passport
- Residence permit
- Notice of eligibility for ALG-II benefits/housing allowance
- Notice of eligibility to take part in an integration course
## Freiburg language schools – Overview (list not exhaustive)

<table>
<thead>
<tr>
<th>Institution</th>
<th>Homepage</th>
<th>Street</th>
<th>Mail</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>A-Z Deutsch Sprachkurse</td>
<td><a href="http://www.a-zdeutsch-freiburg.de">www.a-zdeutsch-freiburg.de</a></td>
<td>Colombistr. 11</td>
<td><a href="mailto:info@a-zdeutsch-freiburg.de">info@a-zdeutsch-freiburg.de</a></td>
<td>(0761) 2 46 99</td>
</tr>
<tr>
<td>DAA Freiburg</td>
<td><a href="http://www.daa-freiburg.de">www.daa-freiburg.de</a></td>
<td>Rieselfeldalle 31</td>
<td><a href="mailto:info.freiburg@daa.de">info.freiburg@daa.de</a></td>
<td>(0761) 2 07 22-0</td>
</tr>
<tr>
<td>Deutsch in Freiburg</td>
<td><a href="http://www.deutsch-in-freiburg.de">www.deutsch-in-freiburg.de</a></td>
<td>Lise-Meitnerstr. 12</td>
<td><a href="mailto:info@deutsch-in-freiburg.de">info@deutsch-in-freiburg.de</a></td>
<td>(0761) 1 30 71 52</td>
</tr>
<tr>
<td>Euer Sprachzentrum</td>
<td><a href="http://www.esz-freiburg.de">www.esz-freiburg.de</a></td>
<td>Gerberau 28a</td>
<td><a href="mailto:info@esz-freiburg.de">info@esz-freiburg.de</a></td>
<td>(0761) 3 86 58 76</td>
</tr>
<tr>
<td>Europaschule Freiburg</td>
<td><a href="http://www.europaschule-freiburg.de">www.europaschule-freiburg.de</a></td>
<td>Littenweilerstr. 2</td>
<td><a href="mailto:info@europaschule-freiburg.de">info@europaschule-freiburg.de</a></td>
<td>(0761) 64 02 91</td>
</tr>
<tr>
<td>Goethe-Institut Freiburg</td>
<td><a href="http://www.goethe.de/ins/de">www.goethe.de/ins/de</a></td>
<td>Wilhelmstr. 17</td>
<td><a href="mailto:Freiburg@goethe.de">Freiburg@goethe.de</a></td>
<td>(0761) 3 86 71-0</td>
</tr>
<tr>
<td>inlingua Trainingscenter Freiburg</td>
<td><a href="http://www.inlingua-freiburg.de">www.inlingua-freiburg.de</a></td>
<td>Auf der Zinnen 1</td>
<td><a href="mailto:info@inlingua-freiburg.de">info@inlingua-freiburg.de</a></td>
<td>(0761) 2 16 88 70</td>
</tr>
<tr>
<td>Internationales Sprachzentrum Dialogo</td>
<td><a href="http://www.isd-freiburg.de">www.isd-freiburg.de</a></td>
<td>Habsburgerstr. 83</td>
<td></td>
<td>(0761) 6 10 50 60</td>
</tr>
<tr>
<td>iOR Sprachschule</td>
<td><a href="http://www.ior-sprachschule.com/">www.ior-sprachschule.com/</a></td>
<td>Hans-Sachs-Gasse 9</td>
<td><a href="mailto:info@ior-germany.de">info@ior-germany.de</a></td>
<td>(0761) 45 36 93 95</td>
</tr>
<tr>
<td>Lernzentrum DIA-DES</td>
<td><a href="http://www.dia-des.de">www.dia-des.de</a></td>
<td>Herrenstr. 45</td>
<td><a href="mailto:info@dia-des.de">info@dia-des.de</a></td>
<td>(0761) 42 96 79 85</td>
</tr>
<tr>
<td>Private Faschule für Sprache und Musik</td>
<td><a href="http://www.fsm-freiburg.com">www.fsm-freiburg.com</a></td>
<td></td>
<td><a href="mailto:sprache@fsm-freiburg.com">sprache@fsm-freiburg.com</a></td>
<td>(0761) 15 29 84 10</td>
</tr>
<tr>
<td>Sprachschule zum Ehrstein</td>
<td><a href="http://www.ehrstein.de">www.ehrstein.de</a></td>
<td>Erbprinzenstr. 1</td>
<td><a href="mailto:info@ehrstein.de">info@ehrstein.de</a></td>
<td>(0761) 4 00 28 51</td>
</tr>
<tr>
<td>Volkshochschule</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Freiburg e.V.</td>
<td><a href="http://www.vhs-freiburg.de">www.vhs-freiburg.de</a></td>
<td>Rotteckring 12</td>
<td><a href="mailto:info@vhs-freiburg.de">info@vhs-freiburg.de</a></td>
<td>(0761) 36 87 95 35</td>
</tr>
<tr>
<td>ZEBRA – Zentraler Bildungsraum</td>
<td><a href="http://www.zentraler-bildungsraum.de">www.zentraler-bildungsraum.de</a></td>
<td>Rieselfeldallee 12</td>
<td><a href="mailto:team@zentraler-bildungsraum.de">team@zentraler-bildungsraum.de</a></td>
<td>(0761) 1 50 42 40</td>
</tr>
</tbody>
</table>
Freiburg providers of integration courses – Overview

<table>
<thead>
<tr>
<th>Institution</th>
<th>Homepage</th>
<th>Street</th>
<th>Mail</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Berlitz Sprachschule</td>
<td><a href="http://www.berlitz.de/de/foerderung/integrationskurse">www.berlitz.de/de/foerderung/integrationskurse</a></td>
<td>Fridrichring 37</td>
<td><a href="mailto:freiburg@berlitz.de">freiburg@berlitz.de</a></td>
<td>(0761) 27 30 74</td>
</tr>
<tr>
<td>DAA Freiburg</td>
<td><a href="http://www.daa-freiburg.de">www.daa-freiburg.de</a></td>
<td>Rieselfeldalle 31</td>
<td><a href="mailto:info.freiburg@daa.de">info.freiburg@daa.de</a></td>
<td>(0761) 2 07 22-0</td>
</tr>
<tr>
<td>Europaschule Freiburg</td>
<td><a href="http://www.europaschulefreiburg.de">www.europaschulefreiburg.de</a></td>
<td>Littenweilerstr. 2</td>
<td><a href="mailto:info@europaschulefreiburg.de">info@europaschulefreiburg.de</a></td>
<td>(0761) 64 02 91</td>
</tr>
<tr>
<td>iOR Sprachschule</td>
<td><a href="http://www.ior-sprachschule.com/index.php/integrationskurse.html">www.ior-sprachschule.com/index.php/integrationskurse.html</a></td>
<td>Hans-Sachs-Gasse 9</td>
<td><a href="mailto:info@ior-germany.de">info@ior-germany.de</a></td>
<td>(0761) 45 36 93 95</td>
</tr>
<tr>
<td>Sprachenkolleg</td>
<td><a href="http://www.sprachenkolleg.de">www.sprachenkolleg.de</a></td>
<td>Kapplerstraße 57a</td>
<td><a href="mailto:info@sprachenkolleg.de">info@sprachenkolleg.de</a></td>
<td>(0761) 61 10 30</td>
</tr>
<tr>
<td>Südwind Freiburg e.V.</td>
<td><a href="http://www.suedwind-freiburg.de/integrationskurse">www.suedwind-freiburg.de/integrationskurse</a></td>
<td>Faulerstraße 8</td>
<td></td>
<td>(0761) 1 37 55 54</td>
</tr>
<tr>
<td>Volkshochschule Freiburg e.V.</td>
<td><a href="http://www.vhs-freiburg.de">www.vhs-freiburg.de</a></td>
<td>Rotteckring 12</td>
<td><a href="mailto:info@vhs-freiburg.de">info@vhs-freiburg.de</a></td>
<td>(0761) 36 87 95 35</td>
</tr>
<tr>
<td>Vatter Bildungszentrum Freiburg</td>
<td><a href="http://www.bildungszentrum.de">www.bildungszentrum.de</a></td>
<td>Bertoldsstr. 54</td>
<td><a href="mailto:freiburg@bildungszentrum.de">freiburg@bildungszentrum.de</a></td>
<td>(0761) 2 44 11-0</td>
</tr>
</tbody>
</table>
Registration for school

Education is compulsory in Germany, that is, all children between 6 and 18 years of age must attend school. School attendance is free. School education begins with a four-year education in a primary school. Then the child moves on to a secondary school such as a Werkrealschule* (secondary technical school), Realschule* (intermediate secondary school), Gemeinschaftsschule* (comprehensive secondary school) or a Gymnasium* (grammar school). As soon as you have moved to Freiburg, you must register your child in elementary school of the school district where your place of residence is located. When registering your child at a secondary school, you can choose freely.

*(All translations of the school types marked with * are approximations only, since the German school system differs markedly from that of other countries).

➡ Children aged 6 to 10 are registered at an elementary school of the school district in which your place of residence is located.
➡ After your child has completed primary school, you are free to choose the secondary school for your child.
➡ Please make sure to bring your child along when registering your child for school.

Children with little or no knowledge of the German language

If your child’s command of the German language is insufficient to take part in regular lessons, your child can attend a preparatory class.

For information on preparatory classes, please contact the respective schools. When registering your child in elementary school, you will receive information about whether your child can attend a preparatory class and which class.

For pupils at the end of primary school, there is a registration office at the Karlschule where you can discuss which secondary school in Freiburg you want your child to attend.

In general, your child’s German language skills are first assessed and your child is then placed in a preparatory class at the Karlschule, the Turnseeschule or the Albert-Schweitzer-Schule. The teaching includes classes in German, mathematics and English. Depending on the level of language skills, the students are then gradually integrated into other subjects in regular classes.

Contact:

Karlschule Freiburg
Grundschule und Werkrealschule

Karlstraße 16, 79104 Freiburg
Phone ............... (0761) 2 01 75 28
Fax ................. (0761) 2 01 73 64
Older pupils are taught at vocational schools.

For an overview of Freiburg schools, go to: www.freiburg.de/schulen

The relevant counselling services (see Chapter 1, “First Steps”) provide more information about the schools and preparatory classes.

**Special Educational Services**

**Internationale Schule im Römerhof**  
Caritasverband Freiburg-Stadt e. V.

Language classes/international preparatory classes 8/9/10, qualification year prior to job/vocation (VAB) ages: 15–25

Hansjakobstraße 99, 79117 Freiburg

Phone ................. (0761) 61 12 50  
E-mail: internationale-schule@caritas-freiburg.de  
Internet: www.internationale-schule-roemerhof.de  
Contact Person: Mrs Galimany  
Consulting Hours: Mon–Thu 9:00–11:00  
Opening Hours: Mon–Fri 8:00–13:00  
Languages: English, French, Spanish  
Services:

- Secondary technical school – (former) secondary modern school leaving certificate  
- Intermediate secondary school leaving certificate  
- VAB German course leaving certificate  
Ages: 15–25
Studierendenwerk Freiburg

Social and other support services for students studying at universities in the Freiburg region

Schreiberstraße 12–16, 79098 Freiburg
Phone . . . . . . . . . . . (0761) 21 01-2 00
E-mail: info@swfr.de
Internet: www.swfr.de
Contact Person:
Mr Karl-Heinz Hermle (social counsellor)
Consulting Hours:
Mon–Tue 9:00–12:00;
Thu 9:00–12:00 and 13:30–16:00
or call for appointment
Opening Hours: Mon–Fri 9:00–17:00
Languages:
German, English
If required: French, Spanish, Chinese
Services
■ Student residences
■ Accommodation services
■ University canteens and cafeterias
■ Job placement
■ Social counselling
■ Psychotherapeutic counselling
■ Financial counselling
■ Legal advice
Please bring: Student card

International Office – Büro für internationale Beziehungen

Support of international relations of the Albert-Ludwigs-Universität Freiburg

Mailing address:
International Office
Albert-Ludwigs-Universität
Fahrenbergplatz, 79085 Freiburg
Address for visitors:
International Office
Albert-Ludwigs-Universität
Friedrichstraße 39, 79085 Freiburg
E-mail: io@uni-freiburg.de
Internet:
www.io.uni-freiburg.de
Consulting Hours:
to be found on homepage
Opening Hours:
to be found on homepage
Services:
■ Support of international partnerships/students/scholars
■ Advice on opportunities to study abroad, arrangement of work and study opportunities throughout the world
■ Advising other university institutions in their international activities
There are many facilities offering help and support for families and in matters relating to marriage and partnership. On the following pages you will find information about the different counselling services.

FAQ

I want to get married in Germany. Where can I get some advice before I get married?

Those who want to get married can get advice from the registrar’s office. The documents you need to get married will vary, because the national law of the country of origin has to be considered when getting married.

Go to the registry office in person (during consulting hours, no appointment necessary) to get advice and a list of all the documents you need.

What is a registered civil partnership?

In Germany, unmarried adult same-sex partners who are not related can establish a “registered civil partnership” according to the Civil Partnership Act. This provides legal protection for your relationship.

Where can I get family documents?

The registry offices can issue international birth, marriage and death certificates on request (no extra charge). International certificates are written in nine languages.

How do I get a place for my child in a day care centre or in a kindergarten?

The Office for Children, Youth and Family will advise you if you are looking for a place for your child in a day care centre or in a kindergarten (0 to 6 years).

Phone ............. (0761) 2 01 84 08

Addresses

Information on marriages and registered civil partnerships

Registry Office

Certification of births and deaths, marriages, name changes and termination of church membership

Rathausplatz 2–4, 79098 Freiburg
Phone ............. (0761) 2 01-31 65
E-mail: standesamt@stadt.freiburg.de
Internet: www.freiburg.de/standesamt

Opening Hours:
Mon, Tue, Thu, Fri 8:00–12:00; Wed 9:00–17:00

Languages:
English, French

Services:
- Issuing of birth, marriage and death certificates
- Execution of marriages and civil partnerships, name changes and termination of church membership

Please bring
Passport and other documents according to information received by phone or from the homepage
**Parental Leave Allowance**

The parental leave allowance is a government benefit for families after the birth of a child. If parents interrupt or restrict their careers to care for their child, the allowance can make up for the loss of income to a certain extent.

For an overview, including detailed information, visit

www.bmfsfj.de/elterngeld

**Child Care Allowance**

The child care allowance is a government benefit that is paid after expiry of the parental leave allowance. Parents whose child was born after 01.08.2012 may receive this benefit on condition that the parents do not make use of any early childhood support facilities for their child such as day care centres or child-minding facilities.

For an overview, including detailed information, visit

www.bmfsfj.de/betreuungsgeld

**Applications for parental leave allowance and child care allowance are available here:**

**Amt für Bürgerservice und Informationsverarbeitung**

Abteilung Bürgerservice

Basler Straße 2, 79100 Freiburg
Phone ................. (0761) 2 01-0
E-mail: buergeramt@stadt.freiburg.de
Consulting Hours:
Mon, Tue, Fri 7:30–12:00;
Wed 7:30–18:00 (18:00–20:00*);
Thu 7:30–12:00 and 13:00–16:00;
Sat 9:30–12:30*
(only limited service is available during consulting hours marked with *)

Please submit applications to the L-Bank, where you can also get information about the parental leave and child care allowance.

**L-Bank**

Parental leave allowance, child care allowance, federal and state education allowance, multiple birth programme.

Schlossplatz 10, 76113 Karlsruhe
Hotline ............... (0800) 6 64 54 71*
E-mail: familienfoerderung@l-bank.de
*Service hours: Mon–Fri 8:30–16:00
Free of charge if you call from a German landline or use a German mobile network and provider.
If you call from abroad, please dial +49 72 11 50-28 62
Information about availability of day care and costs for parents

Stadt Freiburg Amt für Kinder, Jugend und Familie, Abteilung I
IBV Kinderbetreuung

Municipal information, counselling and reservation centre for parents looking for day care for their children (0–6 years of age)

Kaiser-Joseph-Str. 143, 79098 Freiburg
Phone ............ (0761) 2 01-84 08
E-mail: kinderbetreuung@stadt.freiburg.de
Internet www.freiburg.de/kinderbetreuung
Consulting hours:
Mon 10.00–15.00; Wed, Fri 8:00–11:00
Opening Hours/Call Hours:
Mon–Thu 8:00–12:30, 13:00–16:00;
Fri 8:00–12:00
Languages: German and English
Forms available in the following languages: Russian, Serbian, Croatian, Turkish, English, French, Spanish, Arabic, Italian
Services: Advice for parents who are looking for day care for their children aged 0 to 6.
Information about the services of day care/child-minding facilities. Support in reserving a place for the children in a day care facility.

Child Benefit

Immigrants living in Germany can receive child benefit payments under certain circumstances.

- The child benefit is generally paid until the child has reached the age of 18, in certain cases even longer.
- The child benefit is transferred every month to the parents’ checking account.
- The application for child benefit is submitted to the Bundesagentur für Arbeit – Familienkasse Baden-Württemberg West.

Application for child benefit and other information:

Agentur für Arbeit Freiburg
Lehener Straße 77, 79106 Freiburg
Opening Hours:
Mon–Fri 7:45–12:30;
Thu 7:45–12:30, 13:30–18:00;
Phone Mon–Fri 8:00–18:00
Phone . . . (0800) 4 55 55 00 (employees)*
. . . . . (0800) 4 55 55 20 (employers)*
Fax . . . . . . . . . . . . . . . . (0761) 27 10-4 99
Child Supplement

The child supplement is a supplementary child benefit which is paid for minor children as of January 2005 and for unmarried children under the age of 25 as of July 2006 who live in families whose family income is insufficient.

Parents can apply for the child supplement if their own income is not enough to support themselves and their children under the age of 25.

The child supplement is calculated on the basis of the income and assets of the parents and children; the maximum child supplement benefit is 140 Euro/month for each unmarried child under the age of 25.

Counselling Services

Kompetenzzentrum „Frühe Hilfen“

Interdisciplinary counselling service of the City of Feiburg on questions of prevention and child protection

Leisnerstraße 2, 79110 Freiburg
Phone: (0761) 2 01-85 55
E-mail: kompetenz@stadt.freiburg.de
Internet: www.freiburg.de
Consulting Hours:
Mon–Fri 9:00–12:00;
Mon, Wed 14:00–16:00
Opening Hours:
See consulting hours and by appointment
Languages: German

Services:

For families:
- Initial consultation
- Initial diagnosis
- Information and referrals
- Support in crises and stressful situations
- Advice and support for professionals, family midwife concept, state programme „Stärke“

pro familia Freiburg

Counselling centre for family planning, sex education, sexual counselling and unwanted pregnancy

Basler Straße 61, 79100 Freiburg
Phone: (0761) 29 62 56
E-mail: freiburg@profamilia.de
Internet: www.profamilia-freiburg.de
Contact Person: Mrs Petra Krug
Consulting Hours:
Mon–Fri 9:00–12:00;
Mon–Thu 14:00–18:00;
Fri 14:00–16:00
Opening Hours:
Mon–Fri 9:00–18:00
Languages:
We will call in an interpreter, if necessary
Services:
Counselling and help with the following issues:
- Pregnancy and birth
- Sex education
- Medical advice
- Relationships
- Sexuality
- Separation, divorce, mediation
Amt für Kinder, Jugend und Familie, Kommunaler Sozialer Dienst (KSD)

The KSD (communal social service centre) serves children, young people, parents and other legal guardians.

Kaiser-Joseph-Str. 143, 79098 Freiburg
Phone ................ (0761) 2 01-86 01
E-mail: aki@stadt.freiburg.de
Internet: www.freiburg.de
Contact Person: Mrs Nußbaumer
Consulting Hours:
Mon–Thu 8:00–16:30; Fri 8:00–15:30
Languages: English
Services:
Support for families, counselling and assistance in questions of child rearing, initiation of appropriate and necessary child rearing support services, support for parents in taking care of their child in case of separation, divorce and in dealing with the situation

Sozialdienst katholischer Frauen Schwangeren- und Familienberatung, Guter Start ins Leben

Counselling centre for pregnant women and their families, group services for pregnant women and families

Colombistraße 17, 79098 Freiburg
Phone. .................. (0761) 2 96 23-30
E-mail: beratung@skf-freiburg.de
Internet: www.skf-freiburg.de
Contact Persons:
A team of social workers, social education workers, a remedial teacher, midwife and psychologist
Consulting Hours:
Mon, Tue, Wed, Fri 9:00–12:00;
Mon, Tue, Wed 14:00–16:30
Opening Hours: see above, please make appointment by phone
Languages: German, English
Services:
Advice and support for women and their families on many issues concerning pregnancy and birth, making a living, separation, divorce and child development; group services for pregnant women and families with children under three years of age
Please bring:
Please ask what to bring when making a counselling appointment.

„Unterschiede anerkennen – Vielfalt leben“ Netzwerk für Gleichbehandlung in Freiburg

Contact and coordination centre concerning discrimination

Basler Straße 61, 79100 Freiburg
Phone ................. (0761) 29 62 56
E-mail: lisa.schmitteckert@profamilia.de
gerhard.tschoepe@profamilia.de
Internet: www.vielfalt-freiburg.net
Contact Persons:
Mr Gerhard Tschöpe
Mrs Lisa Schmitteckert
Consulting Hours:
Mon–Fri 9:00–12:00;
Mon–Thu 14:00–18:00;
Fri 14:00–16:00
Opening Hours: Mon–Fri 9:00–18:00
Languages: We work with interpreters, if necessary.
Services:
■ Public Relations on the subject of discrimination
■ Networking of Freiburg organizations against discrimination
■ Advice and assistance in case of direct discrimination
Children and Young People

Diakonisches Werk Freiburg/
Allgemeine Sozialberatung und
Kurberatung

Lorettostraße 63, 79100 Freiburg
Phone ............... (0761) 3 68 91-1 49
Consulting Hours: call for appointment
Contact Person:
Mrs Elke Massatsch (social worker)
E-mail: massatsch@diakonie-freiburg.de
Internet: www.diakonie-freiburg.de
Services:
■ Advice during difficult situations in life, in case of financial and economic problems
■ Assistance in dealing with the authorities
■ Assistance in applying for treatment at a health resort (finding a suitable health resort, clarification of costs etc.)

Diakonisches Werk/Wellcome

Wellcome is practical help after the birth of a child, which is available to every family.

Lorettostraße 63, 79100 Freiburg
Phone ............... (0761) 3 68 91-1 79
E-mail: freiburg@wellcome-online.de
Internet: www.wellcome-online.de
Contact Person: Mrs Nicole Zundel
Opening Hours: Mon–Thu 9:00–12:00
Service:
In the first year of the child’s life you will get individual support in all matters concerning your child for up to 6 months. An experienced and professionally trained volunteer will visit you at home once or twice a week for three hours to take care of the baby and/or the siblings.

There is a wide range of leisure activities and counselling services available for children and young people in Freiburg. You can find out about the wide range of services on the Internet, for example, where to find centres for children and youth centres.

For children: www.freiburg.de/kinder
For young people: www.freiburg.de/jugend

Children and young people have a say – in their neighbourhood, in their youth centre and in their school. They can and should get involved. More information is available on the Internet at www.freiburgxtra.de

Information, advice and opportunities for children and young people to participate

Kinderbüro

The Kinderbüro is a centre for children and parents.

Günterstalstraße 17, 79102 Freiburg
Phone ............... (0761) 2 01-34 56
E-mail: kinderburo@stadt.freiburg.de
Internet: www.freiburg.de/pb/,Lde/237308.html
Contact Person: Mrs Wagner
Consulting Hours: Tue, Thu 14:00–16:00
Opening Hours: Tue, Thu 14:00–16:00
Languages: German, English, French
Services:
■ Counselling and placement of children, parents and professionals
■ Implementation of (participation) projects for and with children
■ Representing the interests of children in local political decisions
■ Support and coordination of Children’s Advisory Board
**Kinder- und Jugendtelefon „Die Nummer gegen Kummer“**

Phone ............... (0800) 1 11 03 33  
Counselling Hours (free and anonymous): Mon–Sat 14:00–20:00  
Internet: www.kinderundjugendtelefon.de

**Deutscher Kinderschutzbund Kreisverband Freiburg/Breisgau-Hochschwarzwald e. V.**

Kartäuserstraße 49a, 79102 Freiburg  
Phone ................ (0761) 7 13 11  
Fax ..................... (0761) 7 20 33  
E-mail: info@kinderschutzbund-freiburg.de  
Consulting Hours: Mon–Fri 9:00–12:00

**Jugendberatung Freiburg e. V.**

The Jugendberatung is a counselling service for young Freiburg citizens aged 14 to 26.

Engelbergerstraße 3, 79106 Freiburg  
Phone .................... (0761) 27 34 87  
E-mail: info@jugendberatung-freiburg.de  
Internet: www.jugendberatung-freiburg.de  
Consulting Hours: Tue–Thu 15:00–18:00  
Opening Hours:  
Mon, Wed–Fri 9:00–12:30; Mon–Thu 14:30–18:30  
Languages: German, English

**Services:**  
Free confidential advice on all issues. Assistance during appointments at government agencies and help in filling out applications and forms. Assistance in putting together a job application folder. Establishment of a postal address for the homeless, as well as debt counselling and money management.  
Please bring: any documents agreed with the counsellor

**Jugendmigrationsdienst JMD Fachdienst Migration Caritasverband Freiburg-Stadt e. V.**

see Chapter 1, “First Steps”

**Jugendbildungswerk Freiburg e. V.**

Association for children, young people and families – services, projects and courses open to all

Uhlandstraße 2, 79102 Freiburg  
Phone .................... (0761) 79 19 79-21  
E-mail: info@jbw.de  
Internet: www.jbw.de  
Contact Person:  
Mrs Ute Wolbeck (office)  
Consulting Hours: Mon–Fri 10:00–14:00  
Opening Hours: see homepage  
Languages: German  
Services: see program on homepage
In Freiburg, there are lots of counselling and information centres specifically for women and girls. All women and girls can get information and support at the “Stelle zur Gleichberechtigung der Frau” (Office for Equality of Women) of the City of Freiburg.

The Constitution (Article 3, Paragraph 2) of the Federal Republic of Germany states:

“Men and women shall have equal rights. The state shall promote the actual implementation of equal rights for women and men and take steps to eliminate disadvantages that now exist.”

The Office for Equality of Women is committed to ensuring that this law is being implemented in Freiburg. For this purpose, it cooperates with many partners inside and outside the city administration. The Commissioner for Women’s Rights advises citizens, supports women’s organizations, creates networks of individual stakeholders, develops concepts, organizes events and raises the issue of equality in public debate again and again.

Why are there special services for women and girls?

Women and girls can of course get help with various issues (see respective issue) from any general counselling service. But beyond that, there are certain situations such as being the victim of violence, in which it is important for women and girls to get special help and advice specifically for them.

Here is an overview of central service centres:

**Stelle zur Gleichberechtigung der Frau**

Municipal office for the implementation of equal rights in Freiburg

Rathausplatz 2–4, 79098 Freiburg
Phone ................. (0761) 2 01-17 00
E-mail: frauenbeauftragte@stadt.freiburg.de
Internet: www.freiburg.de/frauenbeauftragte
Contact Persons: Mrs Simone Thomas (Commissioner for Women’s Rights)
Mrs Sonja Umseher (employee)
Consulting Hours: by appointment
Opening Hours: Mon–Fri 9:00–17:00
Languages: German, English, French
Services: Counselling for women and men on gender equality, equal opportunity and equal rights; help for citizens and City Council staff members seeking advice, networking, public relations, information

**FrauenSTÄRKEN im Quartier**

Offers a programme for women of different origins at venues in various districts of Freiburg. The aim is to get in touch with each other, to discuss ideas and build networks. The focus is on issues concerning one’s personal and professional life. There are five women’s centres in the city:
In the Betzenhausen District

Franz-Hermann-Haus
Sundgauallee 8, 79110 Freiburg
Phone ..................... (0761) 13 78 20
Contact Person: Mrs Astrid Kühnemann
Meetings: Thu 9:30–12:30

In the Haslach District

Stadtteiltreff Haslach
Melanchthonweg 9b, 79115 Freiburg
Phone ..................... (0761) 7 67 90 04
Contact Person: Mrs Sarghuna Nashir-Steck
Meetings: Tue 9:30–12:30

In the Landwasser District

Haus der Begegnung Landwasser
Habichtweg 48, 79110 Freiburg
Phone ..................... (0761) 13 15 49
Contact Person: Mrs Olena Lytvynenko
Meetings: Wed 9:30–12:30

In the Littenweiler District

Gemeindehaus der Auferstehungsgemeinde
Kappler Straße 25, 79117 Freiburg
Phone ..................... 0160-95 57 85 16
Contact Person: Mrs Marina Danner
Meetings: Tue 9:00–12:00

In the Stühlinger District

Interkulturelle Teestube
Fehrenbachallee 50, 79106 Freiburg
Phone ..................... 0160-95 57 85 16
Contact Person: Mrs Marina Danner
Meetings: Mon 9:00–12:00

Frauen-und Mädchen Gesundheitszentrum Freiburg e. V. – FMGZ e. V.
Health counselling centre for women and girls
Basler Straße 8, 79100 Freiburg
Phone ..................... (0761) 2 02 15 90
E-mail: info@fmgz-freiburg.de
Internet: www.fmgz-freiburg.de
Contact Persons:
Mrs Vera Lößfler (for women),
Mrs Charlotte Gareis (for girls)
Consulting Hours:
Wed 9:30–12:00; Thu 15:00–18:00;
or leave message on answerphone, will call back soon
Opening Hours: see consulting hours
Languages: German, we are also happy to call in an interpreter upon prior agreement
Services:
Information, advice and support for girls and women in health questions and problems concerning gynaecological issues, birth control, eating disorders, self-harming, mental problems, therapy, etc.

MigraZentrum e. V.
Centre for women who are the victim of genital mutilation – counselling, support, education, lectures for qualified personnel
Friedhofstraße 33, 79106 Freiburg
Phone ..................... (0171) 7 59 00 17
E-mail: info@migrazentrum-freiburg.de
Internet: www.migrazentrum-freiburg.de
Contact Persons:
Frauke Czelinski and Isabelle Ihring
Consulting Hours: on request
Opening Hours: by appointment
Languages: German, English, French
Services:
Education about medical and legal consequences, individual support, advice and assistance, help with medical, psychological, social and legal issues

Frauen-Beratungsstelle bei häuslicher Gewalt

Counselling centre for women and their children subjected to and at risk of domestic violence

Wöflinstraße 4, 79104 Freiburg
Phone ................. (0761) 3 10 72
E-mail: info@frauenhaus-freiburg.de
Internet: www.frauenhaus-freiburg.de
Consulting Hours:
appointments only by arrangement
Opening Hours:
Help-line:
Mon–Fri 8:00–18:00; at night and on weekends, the police or the crisis line will contact the emergency services in an emergency; counselling appointments only by arrangement
Languages: English, French
Services:
The counselling centre for women subjected to domestic violence provides information and advice
■ in all cases of domestic violence
■ after your husband/partner has been expelled from your residence
■ in case of stalking by your (ex-)partner
■ in case of impending forced marriage
Please bring:
If possible, take an interpreter you can trust along to the interview.

Anlauf- und Fachberatungsstelle Frauenhorizonte – gegen sexuelle Gewalt e.V.

Basler Straße 8, 79100 Freiburg
Phone .................. (0761) 2 85 85 85
Fax ....................... (0761) 2 92 27 26
E-mail: info@frauenhorizonte.de
Internet: www.frauenhorizonte.de

Frauen- und Kinderschutzhaus

Protection and temporary shelter for women and children subjected to violence

Postfach 5672, 79023 Freiburg
Phone .................. (0761) 3 10 72
E-mail: info@frauenhaus-freiburg.de
Internet: www.frauenhaus-freiburg.de
Consulting Hours: Mon–Fri 8:00–18:00;
At night and on weekends, the police or the crisis line will contact the emergency services in an emergency.
Opening Hours: Mon–Fri 8:00–18:00
Languages: English, French
Services:
The women’s shelter provides protection and accommodation for women and children who have experienced domestic violence. Our staff will advise and support you in all questions concerning domestic violence.

Helferkreis für Mutter und Kind e.V.

This association provides help for women with children and for families in a variety of difficult situations.

Schwarzwaldstraße 14, 79102 Freiburg
Phone .................. (0761) 28 97 00
E-mail: helferkreis-muetter@web.de
Internet: www.helferkreis-freiburg.de
Contact Person: Mrs Ellen Kalsbach
**Women and Girls**

**Consulting Hours:**
- Mon–Fri 10:00–12:00

**Opening Hours:**
- Mon–Wed 10:00–12:00;
- Thu 15:00–17:00

**Languages:**
- German, English, French and Spanish

**Services:**
- Free clothing for children up to 6 years of age, strollers, cribs etc., opportunities to talk about problems, financial assistance, assistance during appointments at government agencies etc.

Please bring:
- Passport or identity card

**Internationaler Mädchen- und Frauentreff von IN VIA in der Erzdiözese Freiburg e. V.**

Open counselling services and projects for girls and women from immigrant or non-immigrant families

- Poststraße 5, 79098 Freiburg
- Phone .................. (0761) 3 38 42
- E-mail: annette.albrecht@invia-freiburg.de
- Internet www.invia-freiburg.de
- Contact Person:
  - Mrs Annette Albrecht

**Wendepunkt e. V.**

Counselling centre against sexual abuse of girls and boys

- Kronenstraße 14, 79100 Freiburg
- Phone .................. (0761) 7 07 11 91
- E-mail: info@wendepunkt-freiburg.de
- Internet: www.wendepunkt-freiburg.de
- Call Hours: Mon, Wed 13:00–15:00;
  - Tue, Thu 10:00–12:00; Thu 18:00–20:00
  - Personal appointments by arrangement

**Deutscher Kinderschutzbund**

Kreisverband Freiburg/Breisgau-Hochschwarzwald e. V.

- Kartäuserstraße 49a, 79102 Freiburg
- Phone .................. (0761) 7 13 11
- Fax .................. (0761) 7 20 33
- E-mail: info@kinderschutzbund-freiburg.de
- Consulting Hours: Mon–Fri 9:00–12:00

**Wildwasser e. V., Beratungsstelle gegen sexuellen Missbrauch an Mädchen**

Wildwasser supports girls and women who had to experience sexual abuse in their childhood.

- Basler Straße 8, 79100 Freiburg
- Phone .................. (0761) 3 36 45
- E-mail: info@wildwasser-freiburg.de
- Internet: www.wildwasser-freiburg.de
- Contact Persons:
  - Mrs Susanne Strigel, Mrs Lisa Meßmer

**Wildwasser e. V., Beratungsstelle gegen sexuellen Missbrauch an Mädchen**

Wildwasser supports girls and women who had to experience sexual abuse in their childhood.

- Basler Straße 8, 79100 Freiburg
- Phone .................. (0761) 3 36 45
- E-mail: info@wildwasser-freiburg.de
- Internet: www.wildwasser-freiburg.de
- Contact Persons:
  - Mrs Susanne Strigel, Mrs Lisa Meßmer

**Openings Hours:**
- Mon–Fri 9:00–12:00

**Languages:**
- English or with interpreter, where necessary
Services:
■ Counselling for victims and caregivers (also per E-mail)
■ Group counselling – assistance during criminal proceedings
■ Prevention workshops in schools/youth groups
■ Educational courses and information events

**Anlaufstelle für Frauen aus Nicht-EU-Ländern – Fachdienst Migration**

*Caritasverband Freiburg-Stadt e. V.*

Counselling for women from Non-EU countries/bi-national couples

Komturstraße 36, 79106 Freiburg
Phone ................... (0761) 5 04 78-13
(only Monday afternoon)

E-mail: beratung-fuer-frauen@caritas-freiburg.de
Internet: www.caritas-freiburg.de

**Contact Person:** Mrs Liliana Gordo

**Consulting Hours:** by appointment

**Languages:** Spanish

**Services:**
Advice for women on residence permit, marriage and family, education and occupation, placement in women’s centres, advice for bi-national couples/married couples

**Please bring:**
Passports/identity cards, residence permits

**AIDS-Beratung für Frauen & Familien, SkF-Treff Freiburg**

Counselling centre of the Social Services Association of Catholic Women. Confidential, free and anonymous on request

Colombistraße 17, 79098 Freiburg
Phone ................... (0761) 28 00 31
E-mail: treff@skf-freiburg.de
Internet: www.skf-freiburg.de

**Contact Persons:**
Mrs Nathalie Deufel, graduate in social sciences (University of Applied Sciences)
Mrs Katja Fricke, graduate in social sciences (University of Applied Sciences)

**Consulting Hours:** Mon–Fri 9:00–12:00

**Opening Hours:** appointments by arrangement

**Languages:** German, English, French

**Services:**
■ Literacy and language courses
■ Everyday help
■ Need-based services
■ Orientation tours
■ Afternoon tea
■ Cycling courses
■ Excursions

The Südwind building in Lorettostraße is wheelchair-accessible. Children are welcome.
Diakonisches Werk Freiburg

Counselling for pregnant women and women dealing with unwanted pregnancies

Lorettostraße 63a, 79100 Freiburg
Phone . . . . . . . . . (0761) 3 68 91-1 48
E-mail: skb@diakonie-freiburg.de
Internet: www.diakonie-freiburg.de
Contact Persons:
Mrs Cornelia Andresen,
Mrs Caren Walter
Consulting Hours:
call for appointment
Opening Hours:
Mon–Fri 9:00–12:00 and by appointment
Languages: English
Services:
■ General counselling for pregnant women
■ Advice for women dealing with unwanted pregnancies
■ Immigration issues during pregnancy
■ Family planning
■ Prenatal screening
■ Counselling in case of separation
■ Confidential birth
■ Online support
Please bring:
Proof of how you make a living as well as your rental agreement, identity card and maternity log

FreiRaum – Hilfen für Frauen in Wohnungsnot

FreiRaum offers homeless women free counselling in a protected environment concerning all questions and problems that may arise in connection with homelessness.

Schwarzwaldstraße 24, 79102 Freiburg
Phone . . . . . . . . . (0761) 70 75-2 60
E-mail: freiraum@diakonie-freiburg.de
Internet: www.diakonie-freiburg.de
Contact Persons:
Mrs Hahn, Mrs Schoknecht
Languages: English
Opening Hours: Mon, Wed, Fri 9:00–11:30;
Tue (women’s breakfast) 10:00–11:30;
Thu (various services) 10:00–12:30
Services:
■ A room to rest and stay a while, drink coffee, read the paper (women’s shelter)
■ Support with issues of making a living
■ Information about your right to welfare benefits and support in getting them
■ Support in dealing with government agencies
■ Support in arranging accommodation
In Freiburg, there are a variety of opportunities for the elderly to meet other people, for education and participation. The counselling centres and associations help you find the opportunity that is right for you. They give you advice and support on issues revolving around aging – from leisure activities to your need for nursing care – and also inform you about financial aid.

You can seek advice from the above facilities and relevant counselling centres (see chapter First Steps/MBE etc.). And you get help and support from the following institutions:

**Counselling for older immigrants and their relatives**

Seniors’ office with nursing station

Fehrenbachallee 12, 79106 Freiburg
Phone ............... (0761) 2 01-30 32
Fax ............... (0761) 2 01-30 39
E-mail: seniorenbuero@stadt.freiburg.de

**Caritasverband Freiburg-Stadt e. V.**

Health Information Centre

Herrenstraße 6, 79098 Freiburg
Phone ............... (0761) 3 19 16-0
E-mail: info-migration-gesundheit@caritas-freiburg.de

**Seniors’ office with nursing station**

Information and Counselling Centre for Seniors (ZIB)

Fehrenbachallee 12, 79106 Freiburg
Phone ............... (0761) 2 01-30 32
Fax ............... (0761) 2 01-30 39
E-mail: seniorenbuero@stadt.freiburg.de

Internet:

www.freiburg.de/senioren

Opening Hours:

Mon, Tue, Thu, Fri 10:00–12:00
or by appointment;
if you come by tram, stop Technisches Rathaus

The brochure “Altenpflegeheime in Freiburg” (nursing homes in Freiburg) is available in the office for seniors as well as in the nursing homes and on the Internet at

www.freiburg.de/senioren

If you are looking for general information in your native language about nursing care insurance, age-related diseases and support services for people in need, please contact the “Gesundheitsinfothek für Migrantinnen und Migranten” (Health Information Centre for Immigrants). It lets you research information in different languages.

Phone ............... (0761) 3 19 16-0
Services:
The Seniors Office provides information, advice and support services for the following:
- Meeting people
- Education
- Travel
- Sports and health
- Civic involvement
- Housing for seniors
- Outpatient services
- Living with dementia
- Rehabilitation
- Day care/short-term care
- Nursing homes (central placement)
- Costs and possible financial aid
- Information on wheelchair accessibility: ground floor, wheelchair-accessible

Stadtseniorenrat Freiburg e.V.

Representing the interests of seniors

Schusterstraße 19, 79098 Freiburg
Phone ................. (0761) 2 01-30 70
Fax .................... (0761) 7 67 97 94
E-mail: info@ssr-freiburg.de
Internet: www.ssr-freiburg.de
Contact Person: Chairperson Dr. Ellen Breckwoldt
Opening Hours: generally Tue, Wed, Thu 9:00–12:00
Services: Information line and place to go for attention – advice – help
Health Insurance

Every resident in Germany must have health insurance coverage. There are a great number of health insurance companies in Germany. You will find a selection in the phone book or on the Internet.

- You can apply for health insurance coverage with a health insurance company of your choice by
  - applying in person
  - applying through your employer
  - applying through the Employment Agency/Jobcenter

- If a married person already has health insurance, that person's spouse (if unemployed) and the common children (up to a certain age limit) can be co-insured free of charge under a family insurance plan at the same health insurance company.

- If your job in Germany is subject to mandatory social insurance contributions, you automatically have health insurance, either as a member of the statutory health insurance plan or of a private health insurance plan.

Visits to the doctor

If you or your child are sick, it is best to first see a family doctor in your neighbourhood. If further treatment by a specialist is required, the family doctor will refer you. Many doctors speak several languages.

You can look for doctors in your neighbourhood who speak your language at www.arztsuche-bw.de.

What do I do in an emergency?

In an emergency, you have two possibilities:

1. Call 112 if lives are at risk and in serious cases. By calling this number, you are connected to the emergency and rescue services. The phone number is valid throughout Germany.

2. You can also drive to a hospital emergency room if you are capable of doing so. Emergency rooms are open around the clock.

MediNetz

The Medinetz Freiburg project started in 1998 and has set itself the goal of building a system of medical care for refugees and migrants without access to health care (undocumented). The staff does not provide any medical treatment itself, but refers patients to doctors who provide the treatment.

The Regional Association of the German Red Cross has set up a health fund for people without legal residence status.

Undocumented people can use this fund to receive a subsidy for the costs of medication, dentures or other medical aids. Those affected can contact the Medi-Netz for this purpose.
Brochures on family planning, sexuality and relationships are available at Pro Familia in 13 languages, e.g. in Arabic, French, Persian, Polish, Portuguese, Romanian, Russian, Serbo-Croatian, Spanish and Turkish. (www.profamilia.de)

Some counselling centres that are listed in the chapter on marriage, partnership and family also offer advice on health matters. Some facilities for women and girls are also mentioned (chapter Women and Girls).

Further contacts and counselling centres are listed below:

**Deutsches Rotes Kreuz**  
Kreisverband Freiburg e. V.

Health centre for immigrants  
Flurstraße 2, 79114 Freiburg  
Phone: (0761) 4 51 70 62  
E-mail: flug@drk-freiburg.de  
Services:  
- Individual health counselling  
- Referrals to doctors who speak foreign languages  
- Referral to other institutions in the health sector

**pro familia Freiburg**  
Counselling centre for family planning, sex education, sexual counselling and unwanted pregnancy  
Basler Straße 61, 79100 Freiburg  
Phone: (0761) 29 62 56  
E-mail: freiburg@profamilia.de  
Internet: www.profamilia-freiburg.de  
Contact Person: Mrs Petra Krug

**Consulting Hours:**  
Mon–Fri 9:00–12:00;  
Mon–Thu 14:00–18:00;  
Fri 14:00–16:00  
**Opening Hours:**  
Mon–Fri 9:00–18:00  
**Languages:**  
We will call in an interpreter, if necessary  
**Services:**  
Counselling and help with the following issues:  
- Pregnancy and birth  
- Sex education  
- Medical advice  
- Relationships/sexuality  
- Separation, divorce, mediation

**AIDS-Hilfe Freiburg e. V.**

Counselling centre for sexual health  
Büggenreuterstraße 12, 79106 Freiburg  
Phone: (0761) 1 94 11  
E-mail: kontakt@aids-hilfe-freiburg.de  
Internet: www.aids-hilfe-freiburg.de  
Consulting Hours:  
Mon, Tue, Thu 10:00–13:00;  
Wed 10:00–13:00, 15:00–17:00;  
Fri 10:00–13:00  
Opening Hours:  
Mon, Tue, Thu 10:00–13:00, 15:00–17:00;  
Fri 10:00–13:00  
**Languages:**  
German and English, on request: French, Spanish, Arabic  
**Services:**  
- Anonymous counselling for all and help for people with HIV  
- Information about sexually transmitted diseases (STI) incl. HIV/AIDS and HIV/STI testing each first and third Monday evening (by appointment)
Facilities and Initiatives

Freiburger Freiwilligen Agentur

City-wide overview of opportunities to support refugees. Information, counselling, placement and training services for interested people and volunteer workers.

Schwabentorring 2, 79098 Freiburg
Phone: (0761) 2 16 87 36
E-mail: freiwillige@kur.org
Internet: www.freiwillige-freiburg.de
Consulting Hours:
Mon 13:00–16:00;
Tue, Thu, Fri 10:00–13:00

Amt für Wohnraumversorgung

Accommodation for refugees; social assistance, coordination of voluntary support

Contact Person: Mrs Petra Geppert
Phone: (0761) 2 01 32 50
E-mail: petra.geppert@stadt.freiburg.de

Placement of private housing space for refugees/contact point for flat owners

Auf der Zinnen 1, 79098 Freiburg
Contact Person: Herr Michael Helde
Phone: (0761) 2 01 32 63
E-mail: michael.helde@stadt.freiburg.de

Anlauf- und Vermittlungsstelle für Flüchtlinge aus dem Stadtgebiet Freiburg

Counselling for asylum seekers, persons with a toleration certificate and refugees on issues concerning work and training

Komturstraße 36, 79106 Freiburg
Phone: (0761) 88 14 45 07
E-mail: Peter.Schneider-Berg@caritas-freiburg.de
Contact Person: Peter Schneider-Berg
Consulting Hours: by appointment
Opening Hours: Mon–Thu 9:00–12:00;
Mon–Thu 14:00–17:00
Languages: English, French, other languages, if necessary
Services:
Support in looking for work and training positions, placement in qualifying courses, job-related language courses
Please bring:
Residence permit, if available, application documents, certificates

Projektverbund Bleiberecht Freiburg/Breisgau-Hochschwarzwald

Integration into work and training for those entitled to stay and for refugees from Freiburg and the surrounding region

Komturstraße 36, 79106 Freiburg
Phone: (0761) 5 04 78-10
E-mail: komturhof@caritas-freiburg.de
Internet: www.bleiberecht-freiburg-brhs.de
Contact Person: N. N.
Sprechzeiten: by appointment
Opening Hours: Mon–Fri 9:00–12:00;
Mon–Thu 14:00–17:00
Services:
■ Counselling and information relating to work and training
■ Job-related language courses
■ Vocational qualifications
■ Help with applications
■ Job and apprenticeship placement
■ Information and training services
Please bring:
Residence permit, if available, application documents, certificates
**Refugees**

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**Ökumenisches Asylforum**

Working Group of Protestant and Catholic churches, their social services Caritas and Diakonie and volunteers; coordination of volunteers and church workers working with refugees

Diakonisches Werk (Social Services of the Protestant church) for migrants and refugees

Schwarzwaldstraße 24, 79102 Freiburg

Phone: (0761) 7 67 12 55

E-mail: asyl@diakonie-freiburg.de

Internet: www.diakonie-freiburg.de

Contact Person: Mrs Beate Huschka

**Caritas Flüchtlingsdienst**

Komturstraße 36, 79106 Freiburg

Phone: (0761) 5 04 78-16

E-mail: nicole.schmider@caritas-freiburg.de

Internet: www.caritas-freiburg.de/fachdienst-migration.html

Contact Person: Mrs Nicole Schmider

Consulting Hours:

Mon–Thu 9:00–17:00; Fri 9:00–12:00

Opening Hours:

Mon–Thu 9:00–17:00; Fri 9:00–14:00

Languages:

English, interpreter if necessary

Services:

- Support and assistance for refugees
- Training of volunteers and professionals
- Networking
- Public Relations

**Volunteer work for refugees in Freiburg**

Citizens who want to work with refugees can choose from a wide range of initiatives, support groups and organizations working with refugees. For more information, please contact:
Aktion Bleiberecht Freiburg

E-mail: info@aktionbleiberecht.de
Internet: www.aktionbleiberecht.de
Services:
Partisan network that raises public awareness of policy issues concerning refugees and fights for refugee rights/the right to stay with public actions.

Bürgerstiftung Freiburg

E-mail: freiburger-buergerstiftung@web.de
Internet: www.freiburger-buergerstiftung.de
Services:
Sponsorships for the Mooswaldallee refugee centre in the Mooswald neighbourhood: assistance during appointments with government agencies, language courses, individual support for children, gardening and football project

Diakonisches Werk Freiburg, Fachbereich Migration

E-mail: huschka@diakonie-freiburg.de
Internet: www.diakonie-freiburg.de
Services:
Support for volunteers and support groups; help in establishing new support structures, training courses for volunteers, support and guidance of church parishes

DRK, Flüchtlingswohnheim Bissierstraße

E-mail: ursula.schneider@drk-freiburg.de
Internet: www.drk-freiburg.de/mitarbeiten/ehrenamt_beim_drk.html
Services:
Arrangement of family sponsorships, donations, housing etc. for the residents of the Bissierstraße refugee centre by the Volunteer Services department of German Red Cross Freiburg

Freiburger Forum aktiv gegen Ausgrenzung

E-mail: info@freiburger-forum.net
Internet: www.freiburger-forum.net
Angebote:
A refugee policy network that opposes all forms of exclusion and is committed to fight against deportations. It uses a legal aid fund and provides legal advice and emergency numbers to support those affected. We are looking for committed volunteers with a legal background and knowledge of immigration law.

Initiative „Zeit für Kinder“

E-mail: zeitfuerkinder.freiburg@yahoo.de
Internet: zeitfuerkinder.wordpress.com
Services:
A student initiative that supports children and young people in the Hammerschmiedstraße refugee centre in Littenweiler and offers sponsorships.

Initiative rasthaus Freiburg

E-mail: info@rasthaus-freiburg.org
Internet: www.rasthaus-freiburg.org
Services:
An initiative for refugees that protects refugees against persecution and works closely with SAGA, Medinetz and Aktion Bleiberecht. Among other
things, free German lessons for refugees are offered every week.

**Initiative Schlüsselmensch e. V.**

**E-mail:** mitmachen@initiative-schluesselmensch.org  
**Internet:** initiative-schluesselmensch.org  
**Services:**  
A student initiative that mainly works with refugees in the St.Christoph refugee centre. Arrangement of mentoring relationships between young people, mostly students, and refugee children/adolescents, organization of various recreational activities.

**Kampagne „Save Me“ Freiburg**

**E-mail:** kampagne@save-me-freiburg.de  
**Internet:** www.save-me-freiburg.de/kampagne.html  
**Services:**  
The save-me campaign is committed to a permanent resettlement program in Germany. This program is intended to directly help people in refugee camps in the current conflict areas obtain a right of residence in Germany according to the Geneva Convention.

**medinetz**

**E-mail:** info@medinetz.rasthaus-freiburg.org  
**Internet:** medinetz.rasthaus-freiburg.org  
**Services:**  
Medical aid/access to medical services for migrants/refugees, free/affordable medical care for undocumented migrants without residence status through a network of family doctors in Freiburg.

**Ökumenisches Asylforum Freiburg**

**E-mail:** asyl@diakonie-freiburg.de  
**Services:**  
Voluntary support work, personal and according to need. Possible services include German lessons, support during appointments with government agencies, help with job searches and applications, tutoring etc.

**Projektverbund Bleiberecht**

**E-mail:** migration@caritas-freiburg.de  
**Internet:**  
www.bleiberecht-freiburg.de/voluntary.html  
**Services:**  
Association of several sponsoring organizations with the aim of integrating refugees and those entitled to stay into the labour and training market. Volunteer work in this area is not only possible, but welcome.

**Roma Büro Freiburg e. V.**

**E-mail:** roma.buero.freiburg@t-online.de  
**Internet:**  
www.roma-buero-freiburg.eu  
**Services:**  
The self-help organization of Freiburg Roma, which promotes the initiative of young Roma people and creates opportunities for cultural and social exchange and encounters with Roma people. What they look for and want to arrange are (learning) sponsorships, what they offer is catering, musical accompaniment at celebrations and events, bike repairs, etc.
**Donations: clothing, furniture, toys**

Second-Hand-Centre “Spinnwebe”

Internet: [www.die-spinweise.de](http://www.die-spinweise.de)

E-mail: [info@aktionbleiberecht.de](mailto:info@aktionbleiberecht.de)


**Services:**
Since direct donations often do not make sense, it is advisable to give clothes, furniture or toys to various facilities such as the Red Cross clothing store or the second hand store “Fairkauf.” Refugees can get what they need there.

**Städtische Flüchtlingswohnheime**

E-mail: petra.geppert@stadt.freiburg.de

Internet: [www.fluechtlingsheim-st-christoph.de](http://www.fluechtlingsheim-st-christoph.de)

**Services:**
Contact to round tables and support groups, placement of “Stadtpiraten” volunteers

**Stadtpiraten**

E-mail: stadtpiraten@icf-freiburg.de

Internet: [www.icf-freiburg.de/socialacts/stadtpiraten](http://www.icf-freiburg.de/socialacts/stadtpiraten)

**Services:**
Non-denominational free church group whose social welfare principles motivate them to organize a weekly recreational programme for children, especially those from the refugee centre in Betzenhausen, Haslach and at the airport. In addition, they offer tutoring, counselling, holiday camps and more.

**„Starthilfe“ – Evangelische Studierendengemeinschaft**

E-mail: starthilfe-freiburg@gmx.de

Internet: [www.esg-fr.de/?page_id=138](http://www.esg-fr.de/?page_id=138)

**Services:**
The educational group of the ESG wants to help young unaccompanied refugees take their first steps in Germany and beyond. Twice a week they help with homework, provide tutoring in German and more.

**Südbadisches Aktionsbündnis gegen Abschiebungen (SAGA)**

E-mail: saga@rasthaus-freiburg.org

Internet: [www.saga.rasthaus-freiburg.org/?Kontakt](http://www.saga.rasthaus-freiburg.org/?Kontakt)

**Services:**
Alliance against racism which provides legal advice for refugees applying for asylum and opposes deportations

**Weitblick Freiburg**

E-mail: freiburg@weitblicke.org

Internet: [www.weitblicke.org/Stadt/Freiburg](http://www.weitblicke.org/Stadt/Freiburg)

**Services:**
Student group that mainly helps out in the Bissierstraße refugee centre. Mentoring relationships between young people, mostly students, and refugee families as well as the organization of various recreational activities. Among other things, there are opportunities to help out in the organization and running of the refugee centre library.
City Library

The city library offers a wide range of newspapers and magazines in English, Italian, Spanish, French and Russian. You can find books for entertainment and information as well as books on German as a foreign language. In addition, there are many books for beginners in German and a selection of novels and short stories in English, French, Spanish, Turkish, Russian and Italian. You can read the books in the library or borrow them to take home. The children’s library offers books in German, French, English and Spanish.

The city library also offers CDs and CD-ROMs you can also borrow to learn German, but also other languages such as English, French, Italian, Spanish, Dutch, Arabic, Russian and Chinese. The DVDs and Blu-Ray disks with different language options and subtitles are also interesting for people interested in foreign languages.

The music library offers CDs from different countries in the category “World Music”. There are also 10 Internet workstations in the city library.

Who will help me find my way around the library?

There are regular orientation sessions in the use of the library. If you want to get to know the library as a group, please call (0761) 2 01-22 07 to make an individual appointment for an orientation session. You can find the opening hours and more information in the Official Journal of the City of Freiburg and on the Internet at www.freiburg.de/stadtbibliothek

Volkshochschule (Community College)

The Volkshochschule (VHS) is Freiburg’s largest educational institution. It offers affordable adult education courses on various subjects and for different target groups.

The free program brochure is published twice a year. It is distributed to all households and is available in the VHS classrooms. More information is available on the Internet at www.vhs-freiburg.de

Intercultural Art and Culture

The artistic organization of intercultural diversity is an important task of citywide cultural work. The City has its own centre to promote inter-cultural experiences and support the work of artists.

Information and contact:
Kulturamt Stadt Freiburg, Sachgebiet Interkulturelle Kunst und Kultur

Municipal centre for artists in the area of intercultural relations

Münsterplatz 30, 79098 Freiburg
Phone .................. (0761) 2 01-21 12
E-mail: clementine.herzog@stadt.freiburg.de
Internet: www.freiburg.de/kulturamt
Contact Person: Mrs Clementine Herzog
Consulting Hours: Mon–Thu 9:00–12:00, 13:00–17:00
Opening Hours: Mon–Thu 9:00–16:00; Fri 9:00–14:00
Languages: German, English, French
Services:
■ Advice for artists in implementing project ideas
■ Possible financial support (Arts Promotion)
■ Organiser and partner of intercultural art and cultural events

Books, magazines and electronic media

Stadtbibliothek (City Library)

Provision and loan of media for recreational, educational and information purposes

Münsterplatz 17, 79098 Freiburg
Phone .................. (0761) 2 01-22 07
E-mail: stadtbibliothek@stadt.freiburg.de
Internet: www.freiburg.de/stadtbibliothek
Contact Persons: Employees at the service counters
Opening Hours: Tue–Fri 10:00–19:00;
Sat 10:00–14:00
Languages: German, English, French
Services:
■ Books, magazines, newspapers, music scores, city maps, digital media, DVDs, Blu-Ray disks, audio book CDs, music CDs, CDs and DVD-ROMs, console software and board games
■ The City Library is wheelchair-accessible

Please bring:
Please bring a valid identity card or passport to register for a library card.

Fahrbibliothek (Mobile Library)

Provision and loan of media for recreational, educational and information purposes

Various stops (see bus schedule at www.freiburg.de/stadtbibliothek)
Phone .................. (0761) 2 01-22 50
E-mail: fahrbibliothek@stadt.freiburg.de
Internet: www.freiburg.de/stadtbibliothek
Contact Person: Mrs Christel Karle
Opening Hours: see bus schedule at www.freiburg.de/stadtbibliothek
Languages: German, English, French
Services:
■ Books, magazines, digital media, VDs, audio book CDs, music CDs, CDs and DVD-ROMs, console software and board games
■ The Mobile Library is wheelchair-accessible

Please bring:
Please bring a valid identity card or passport to register for a library card.
Stadtteilbibliothek Haslach
(District Library)

Provision and loan of media for recreational, educational and information purposes

Staudingerstraße 10, 79115 Freiburg
Phone ................. (0761) 2 01-22 61
E-mail: stadtbibliothek-haslach@
stadt.freiburg.de
Internet: www.freiburg.de/stadtbibliothek
Contact Persons:
Employees at the service counters
Opening Hours: Tue–Fri 13:00–18:00
Languages: German, English, French, Spanish, Russian, Italian, Turkish, Albanian
Services:
■ Books, magazines, newspapers, digital media, DVDs, Blu-Ray disks, audio book CDs, music CDs, CDs and DVD-ROMs and console software
■ The District Library is wheelchair-accessible
Please bring:
Please bring a valid identity card or passport to register for a library card.

Stadtteilbibliothek Mooswald
(District Library)

Provision and loan of media for recreational, educational and information purposes

Falkenbergerstraße 21, 79110 Freiburg
Phone ................. (0761) 2 01-22 80
E-mail: stadtbibliothek-mooswald@
stadt.freiburg.de
Internet: www.freiburg.de/stadtbibliothek
Contact Persons:
Employees at the service counters
Opening Hours:
Tue, Thu, Fri 13:00–18:00; Wed 10:00–18:00
Languages: German, English, French, Albanian, Arabic, Bosnian, Bulgarian, Greek, Italian, Persian, Polish, Russian, Spanish and Turkish
Services:
■ Books, magazines, newspapers, digital media, DVDs, Blu-Ray disks, audio book CDs, music CDs, CDs and DVD-ROMs and console software
■ The District Library is wheelchair-accessible
Please bring:
Please bring a valid identity card or passport to register for a library card.

Kinder- und Jugendmediothek
Rieselfeld

Provision and loan of media for recreational, educational and information purposes

Maria-von-Rudloff-Platz 2, 79111 Freiburg
Phone ................. (0761) 2 01-22 70
E-mail: stadtbibliothek-rieselfeld@
stadt.freiburg.de
Internet: www.freiburg.de/stadtbibliothek
Contact Persons:
Employees at the service counters
Opening Hours:
Tue, Thu, Fri 13:00–18:00; Wed 10:00–18:00
Languages: German, English, French, Albanian, Arabic, Bosnian, Bulgarian, Greek, Italian, Persian, Polish, Russian, Spanish and Turkish
Services:
■ Books, magazines, newspapers, digital media, DVDs, Blu-Ray disks, audio book CDs, music CDs, CDs and DVD-ROMs and console software
■ The District Library is wheelchair-accessible
Please bring:
Please bring a valid identity card or passport to register for a library card.
**Newspapers and Magazines**

**InZeitung**
A multicultural newspaper, published by Inforum e. V. Freiburg. It is published three to four times a year and is enclosed with the Official Journal.

Vaubanalle 45, 79100 Freiburg  
E-mail: inzeitung@googlemail.com  
Internet: www.inforum.info  
Contact Person: Mrs Viktoria Balon  
Languages: German

**Newspaper for Turkish readers**

Baden Haber  
For more information, go to www.baden-haber.de

**Quarterly paper in Italian and German**

Il friburghese  
For more information, go to www.centroculturaleitaliano.de

**Magazine focusing on Brazil**

Published twice a year by Brasilieninitiative Freiburg  
Brazil News  
For more information, go to www.brasiliennachrichten.de

**Original Films**

**Community theatre in the “Alte Wiehrebahnhof”**

Urachstraße 40, 79102 Freiburg  
Phone: (0761) 70 90 33  
E-mail: kino@koki-freiburg.de.de  
Internet: www.koki-freiburg.de

**CinemaxX**

Bertoldstraße 50, 79098 Freiburg  
Phone Reservation: 040 80 80 69 69  
(daily from 10:00–21:00; plus € 0.70 surcharge per ticket)  
Internet: www.cinemaxx.de/freiburg

**Friedrichsbau-Lichtspiele**

Kaiser-Joseph-Str. 268, 79098 Freiburg  
Phone: (0761) 3 60 31  
Internet: www.friedrichsbau-kino.de

**Harmonie Kino Freiburg**

Grünwälderstr. 14–16, 79098 Freiburg  
Phone: (0761) 3 86 65 21  
Internet: www.friedrichsbau-kino.de
Foreign Language Broadcasts

Radio Dreyeckland

Adlerstraße 12, 79098 Freiburg
IAS editorial office – in other languages
Phone ................. (0761) 32 03 24
(only on weekends)

E-mail: ias@rdl.de
Internet: www.rdl.de

SWR International

Editorial staff for migration and integration
Neckarstraße 230, 70190 Stuttgart
Internet: www.swr.de/international/de
For a diverse society, it is crucial that all citizens advocate a friendly and open way of dealing with each other and being there for one another. This works particularly well by becoming a volunteer. The following chapter will give a brief overview of the many ways in which you can volunteer in Freiburg.

Political involvement

The Immigration Advisory Board of the City of Freiburg

The Immigration Advisory Board of the City of Freiburg is an elected, municipal body representing the interests of the foreign population and of all immigrants with a German passport. The Immigration Advisory Board is elected for a term of five years. The Board consists of 19 elected officials. The city of Freiburg sees it as a municipal body that supplements the Immigration Committee (two-committee model).

The objectives of the Immigration Advisory Board are to improve the living conditions of immigrants living in Freiburg and to promote their social integration and understanding for immigrants of different origins in Freiburg. The Board is committed, for example, to promote:

- Integration without loss of one’s identity
- Better educational opportunities
- For integration in kindergartens, schools and associations
- Against right-wing extremism, xenophobia and any type of discrimination
- For the right of non-EU citizens to vote in municipal elections
Getting Involved/Contributing/Involvement in Decision Making

Functions of the Immigration Advisory Board:

The Immigration Advisory Board promotes the rights of immigrants by making public statements and resolutions. It organizes events in cooperation with German and immigrant associations, groups and organizations to promote intercultural contacts.

It forms working groups (commissions) for specific tasks. These groups collect information on specific issues such as education, women, refugees, media, culture and public relations, sports and the labour market, evaluate these issues and prepare draft resolutions and motions for the Immigration Advisory Board. Motions may be introduced by the Advisory Board for preliminary discussion in the Immigration Committee and, where appropriate, be passed on to City Council.

Chairperson: Mrs Meral Gründer

Office of the Immigration Advisory Board:

Uhlandstraße 4, 79102 Freiburg
Phone ................. (0761) 2 01-30 57
E-mail: migrantenbeirat@stadt.freiburg.de
Internet: www.migrantenbeirat-freiburg.de
Opening Hours:
Mon–Thu 9:00–12:00 and by appointment
Contact Person: Yvonne Eckenbach

How can I take part in political decisions?

In Freiburg, there are two ways for immigrants to participate in political decisions through elections.

Conditions:
- You must have reached the age of 16 on election day.
- You must have had your registered place of residence in Freiburg for at least 6 months.

Election of Immigration Advisory Board

Immigrants with a foreign passport are eligible to vote. These persons are automatically notified by mail and informed by the Office for Community Service and Information Processing.

Immigrants with a German passport (naturalized citizens and repatriates) must first be enrolled in the electoral roll with the Office for Community Service and Information Processing to also be notified automatically of an election. All eligible voters who have reached the age of 18 may run for office. They must speak and understand German.
Election of Lord Mayor and City Council

As of December 1, 1995, all citizens of European Union (EU) countries may also participate in all municipal elections (elections of Lord Mayor, City Council). All EU citizens eligible to vote are notified in writing before an upcoming municipal election and informed of their right to vote. For information on the election regulations, the electoral process, etc., please contact the Office for Community Service and Information Processing or the office of the Immigration Advisory Board, where you can also get information about the Board and its functions.

Participation in Society

Volunteer work gives you the opportunity to get to know people, to voluntarily do something that is meaningful and thereby shape social life in Freiburg.

The intercultural association FAIRburg e.V. is working for greater involvement of immigrant organizations through its MEMO (Management & Empowerment in Immigrant Organizations) project. The MEMO project gives immigrant organizations the opportunity to qualify in all areas of modern association and project management.

Information and Contact:

MEMO- Regionale Koordinierungsstelle Freiburg

Schwabentorring 2, 79098 Freiburg
Contact Person: Mrs Joelle Verdes
Phone ............. 01577-2 05 08 04
E-mail: info@fairburg.de
Internet: www.memo-bw.de

City Council has established the Administrative Office of Civic Engagement for volunteer work:
Administrative Office of Civic Engagement

Arranging and creating supportive structures to strengthen and promote awareness of civic engagement

Rathaus Freiburg, Rathausplatz 2–4
79098 Freiburg
Phone .................... (0764) 2 01-30 52
E-mail: gerhard.rieger@stadt.freiburg.de
Internet: www.freiburg.depb/Lde/229284.html
Contact Person: Mr Gerhard Rieger
Consulting Hours: Mon–Fri 10:00–16:00
Opening Hours: Mon–Fri 9:00–17:00
Languages: German, English, Spanish
Services: Information and advice for voluntary workers showing civic engagement and other interested persons on local services, activities throughout the state and country as well as on the principles and/or problems of civic engagement

Freiburger Freiwilligen-Agentur

Independent information and advice centre for people who want to volunteer

Schwabentorring 2, 79098 Freiburg
Phone ................. (0761) 2 16 87-36
E-mail: info@freiwillige-freiburg.de
Internet: www.freiwillige-freiburg.de
Contact Person: Mrs Heike Arens
Consulting Hours: Mon 13:00–16:00;
Tue, Thu, Fri 10:00–13:00
Opening Hours: Mon 13:00–16:00;
Tue, Thu, Fri 10:00–13:00
Services: If you are interested in volunteering or if your association is looking for help from volunteers, please make an appointment by phone.

Immigrant Clubs and Associations

There is an active club life in Freiburg, which also includes numerous immigrant clubs and associations in which you can actively participate and contribute. A current list of immigrant clubs and associations in Freiburg is also available on the Internet at: www.freiburg/migration

Information and Contact:

Office for Immigration and Integration
Uhlandstraße 4, 79102 Freiburg
E-mail: migration@stadt.freiburg.de
Consulting Hours: by appointment
Contact Person: Mrs Yvonne Eckenbach
Phone ................. (0761) 2 01-30 54
A.C.L.I: Associazioni Cristiane Lavoratori Internazionali
Christliche Arbeitnehmer-Bewegung Italiens

E-mail: baronchelli@gmx.de
Internet: www.acli.de
Services: Meetings, seminars, conferences, festivals and recreational activities with families, women, seniors etc.

Akademische Plattform Freiburg e. V.

E-mail: kontakt@fap-freiburg.de
Internet: www.fap-freiburg.de
Services: Priorities and goals: education, culture, primary school (Regenbogen private primary school), tutoring (Harmonie Bildungsforum)

Arabisch-Germaner Kulturverein

E-mail: ardku.verein@gmail.com
Services: Cultural events, music, theatre, speaking events and public art

Association des Ressortissants Sénégalais de Freiburg i.Br. e. V. (ARSF e. V.)

E-mail: arsf.info@yahoo.de
Internet: www.arsf-senegal.de
Services: Monthly meetings, culture series Takkussan: film and musical evenings, festivals, football tournaments, participation in multicultural events with ethnic food and drinks

Association of Gambians Freiburg e. V.

E-mail: Ebousatou@t-online.de or Aboubojang@yahoo.com
Services: Guidance and assistance for members in need and other interested people in Germany and Gambia; strengthening the sense of community of Gambians in Germany; providing support to better understand German society including its rules and standards (integration assistance)

Brasilieninitiative Freiburg

E-mail: tatu@brasilien-initiative.de
Internet: www.brasilien-initiative.de or www.brasilien-nachrichten.de
Services: Information events; publication of the semi-annual magazine “BrasilienNachrichten” (Brazil News) (www.brasilien-nachrichten.de), implementation of projects in Brazil (see www.brasilien-initiative.de); German-Brazilian library; on request provision of information on Brazil

Centro Culturale Italiano

E-mail: centroculturale@gmx.net
Internet: www.centroculturaleitaliano.de
Services: Intercultural exchange, readings, concerts, film screenings, lectures, exhibitions
Getting Involved/Contributing/Involvement in Decision Making

Deutsch – Afghanische Initiative e. V.
E-mail: info@deutsch-afghanische-initiative.de
Internet: www.deutsch-afghanischeinitiative.de
Services: In Germany: lectures, fundraisers at German partner schools; in Afghanistan: building and renovating schools, embroidery projects, nomad projects, support for women’s centres

Deutsch – Italienische DANTE ALIGHIERI-GESELLSCHAFT
E-mail: info@rodante.de
Internet: www.rodante.de
Services: Promotion of understanding among nations, encounters, cultural exchange, education; lectures, concerts, readings, exhibitions, meetings/discussion groups both for Italian – and also for German speakers, Italian language courses

Deutsch-Kroatische Gesellschaft e. V.
E-mail: dkgfreiburg@google.com
Internet: www.dkg-freiburg.de
Services: Humanitarian aid for charitable purposes, maintenance of Croatian culture and cultural exchange; concerts, festivals, film festivals

Deutsch-Türkischer Elternverein Freiburg und Umgebung e. V. (DTEV)
E-mail: dtevfr@gmail.com
Services: Projects to improve education and training opportunities for young people of Turkish descent; counselling events for parents and students; projects promoting participation in an inclusive society. DtEV is committed to the preservation of cultural identity and fosters teaching of the native language in schools. Events: among others, “23. Nisan – Internationales Kinderfest”, readings for children in the Turkish language.

Dona Flor – deutsch brasilianischer Kulturverein e. V.
E-mail: info@donaflor.de
Internet: www.donaflor.de
Services: Typical Brazilian festivals such as “carnaval” and “Festa de Sao Joao” (Saint John’s Festival), information sessions on socio-cultural issues and the annual “Cine Brasil” in cooperation with local theatres. The association works closely with the Brazilian Consulate in Munich. Music: “Som dom Brasil” (Brazilian songs – classical, popular and folk songs); support of development projects in Brazil.

Freiburg DITIB Mevlana Moschee e.V.
E-mail: Freiburg@ditib.de
Services: The association’s aim is to give Muslims a place to practise their faith and to contribute to integration; various activities in the social sector (education, sports and cultural services).
Freiburger Kulturverein Türkischer Studierender – Kulturk e. V.

E-mail: kulturkfreiburg@gmail.com
Internet: www.kulturk.de.ki

Services:
The members of this association study at local universities and offer Turkish students support when entering university life. (Active members are Germans, Turks, Macedonians, Greeks, Azerbaijanis, Tatars...) The Association emphasizes political and religious neutrality. Other activities: folk dance classes, workshops on Turkish (folk) art, readings, cooking classes, evening get-togethers.

Ghana Union Freiburg

E-mail: offeiyebo@aol.com

Services:
Promotion and presentation of the Ghanaian culture and German-African relations; collaboration with the Ghanaian Embassy in Berlin. Membership is open to anyone. Organization of workshops, lectures, seminars and projects on social, cultural and political issues (marriage/family, illegitimate children, children's rights, education, citizenship, naturalization, right of asylum, German electoral law, finance and insurance, integration programmes and return to Ghana); summer and Christmas parties.

Interkultureller deutschafrikanischer Verein IDAV e. V.

E-mail: widrigawg@aol.com
Internet: www.idav-freiburg.de

Services:
Events; discussions; evening get-togethers with the goal of promoting intercultural understanding between Germans and Africans

IGBO Community Union

E-mail: igbocomuswg@yahoo.co.uk
Internet: www.igrbounionfreiburg.de

Services:
Promoting a better understanding between IGBO groups and Germans (integration), promotion of culture and tradition, also with social activities; dance/drumming group; language courses for children; visits when a family member has died; donations to SOS Children's Villages/orphanages in Nigeria

Interkultureller Verein FAIRburg e. V

E-mail: info@fairburg.de
Internet:
www.fairburg.de oder www.genuss-freiburg.de

Angebot:
Promoting a harmonious and interactive coexistence of all people in Freiburg, regardless of race, religion, language or culture in Freiburg. The association works with various internal committees concerned with various thematic priorities (Family Commission, Arts and Culture Commission, Ecology and Energy Commission, Youth and Seniors Commission, Education Commission, Training and Labour Commission, etc.). These commissions host multi-cultural events such as theatre productions, readings and many others.
Internationale Christengemeinde Freiburg

E-mail: info@icg-freiburg.de
Internet: www.icg-freiburg.de
Services: A community originally founded by Africans which today is open for people from many cultures and nations

Islamisches Zentrum Freiburg e. V.

E-mail: info@izfr.de
Internet: www.islamisches-zentrumfreiburg.de
Services: Islamisches Zentrum Freiburg e. V. (IZFR) is a Muslim community, whose members come from various regions of the Islamic world and from Germany itself. It provides a social space for meeting people, for leisure activities, cultural services and for practising one’s religion. It is also the place where all kinds of social and personal conflicts are resolved. This makes the Centre a cultural, religious, family and counselling centre all in one.

Kulturzentrum für Bildung und Integration e. V. Freiburg

E-mail: kbi-freiburg@gmail.com
Internet: www.kbi-freiburg.de
Services: First and foremost, the association works for the religious needs of Muslims living in and around Freiburg and supports them in everyday religious matters; it also organizes facilities in which to perform the daily ritual prayers, Friday and festive prayers, lectures and the hajj; religious education for Muslim children and juveniles. Social Services, including educational, vocational and academic support, services that will lead young people to social responsibility and social commitment.

MigraZentrum e. V.

E-mail: info@migrazentrum-freiburg.de
Internet: www.migrazentrum-freiburg.de
Services: Promoting the integration of people with immigrant background, regardless of their ethnic, religious and national affiliation and gender identity. The association focuses on “genital mutilation” and is a counselling centre for women. It is committed to promoting the protection and integration of women who come up against limits in dealing with their situation in a culture that is foreign to them and in conflict with their own culture. Events: information evenings, film screenings, book stalls for those interested, contact point for women concerned and educational sessions; fairy tale evenings for intercultural understanding and tolerance.

Patronato Acli e. V.

E-mail: friburgo@patronato.acli.it
Internet: www.patronato.acli.it
Services: Easily accessible counselling services; social counselling (pension, German Social Code Vol. II, family assistance). The free consultation is independent of age and denomination and is also offered in Italian; information events.
PUNTO e. V.

E-mail: punto-treffpunkt@gmx.de

Services:
Promoting education, helping persons in need, offering volunteer services for Italian citizens seeking help from the association. Activities: assistance and support with the language during appointments with government agencies, at hospitals and other institutions; assistance in understanding German and Italian documents; psychosocial counselling and treatment of the mentally ill by a licensed bilingual psychotherapist; educational courses; projects promoting educational, vocational and social integration; seminars, lectures.

Roma Büro Freiburg

E-mail: roma.buero.freiburg@t-online.de
Internet: www.roma-buero-freiburg.eu

Services:
The Roma office is a self-help organization of war refugees from former Yugoslavia, most of whom are ethnic Roma. We not only want to preserve our own culture, but also develop culture in a new Europe through interaction with the rich regional cultures. Activities: counselling, seminars, workshops, recreational activities, classes and cultural events.

Sri-Lankisch-Deutscher Verein e. V.

E-mail: lisamarasinghe@gmx.de

Angebot:
Support for the concerns of all Sri Lankans living here; help for Sri Lankans in need living in Sri Lanka; Sri Lankan New Year; Christmas; inviting Buddhist monks and spending the day in accordance with Buddhist teachings; monthly meeting – having lunch together.

Türk.HOG Verein für Türkische Kultur e. V.

E-mail: turkhog@arcor.de

Services:
Promotion of intercultural life and togetherness; promotion of Turkish culture with Turkish folk dances and music; weekly open meetings, appearances at intercultural events, political and cultural events that promote intercultural understanding.

WIRKE e. V. – Werkstatt für Interkulturelle Ressourcen, Kunst und Entwicklung

E-mail: info@wirke.net
Internet: www.wirke.net

Angebot:
Promoting education, parenting, art and culture to foster international understanding; involvement in youth services; cultural projects (concerts, festivals, cultural exchange programmes and intercultural theatre, etc.); media education programmes (especially in the area of digital media – for children, youths and adults); integrative projects.
Municipal Services and Agencies

1. Migrantinnen- und Migrantenbeirat
   Uhlandstraße 4, 79102 Freiburg

2. Büro für Migration und Integration
   Uhlandstraße 4, 79102 Freiburg

3. Bürgeramt und
   Amt für Öffentliche Ordnung
   Basler Straße 2, 79100 Freiburg

4. Amt für Kinder, Jugend und Familie
   Kaiser-Joseph-Str. 143, 79098 Freiburg

5. Amt für Senioren und Soziales
   Fehrenbachallee 12, 79106 Freiburg

Important Phone Numbers:

City of Freiburg
Switchboard .................. (0761) 2 01-0
Public Administration Number ........ 115
Immigrant Advisory Board
Phone ....................... (0761) 2 01-30 57
Office for Immigration and Integration
Phone ....................... (0761) 2 01-30 57

Emergency Numbers and Services
Police Phone ...................... 1 10
Fire department/Rescue
Phone .......................... 1 12
Medical Emergency
Phone ......................... (0761) 8 09 98 0-0
Dental Emergency
Phone ......................... 0180 3 222 555 42
After-hour Pharmacy Service of the Baden-Württemberg Association of Pharmacists
Phone .................. 0800 00 22 8 33 (free of charge)
Mobile .................. 22 8 33 (max. 69 cents/min/text)
Emergency Cancellation Number for EC-(maestro) Cards and Credit Cards
Phone ......................... 116 116
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional Educational Measures</td>
<td>16</td>
</tr>
<tr>
<td>Children</td>
<td>23, 26, 29, 31, 35, 50, 62, 66</td>
</tr>
<tr>
<td>City Library</td>
<td>17, 48, 50</td>
</tr>
<tr>
<td>City Map</td>
<td>62</td>
</tr>
<tr>
<td>City of Freiburg</td>
<td>8, 14, 28, 49, 53, 62, 65</td>
</tr>
<tr>
<td>Civil Partnership, registered</td>
<td>26</td>
</tr>
<tr>
<td>Continuing Education</td>
<td>13, 16</td>
</tr>
<tr>
<td>Contributing</td>
<td>53</td>
</tr>
<tr>
<td>Costs for Parents</td>
<td>28</td>
</tr>
<tr>
<td>Counselling Centres</td>
<td>29</td>
</tr>
<tr>
<td>Culture</td>
<td>48</td>
</tr>
<tr>
<td>Day Care</td>
<td>28</td>
</tr>
<tr>
<td>Electronic Media</td>
<td>49</td>
</tr>
<tr>
<td>Emergency Numbers and Services</td>
<td>62</td>
</tr>
<tr>
<td>Entering Germany</td>
<td>6</td>
</tr>
<tr>
<td>Family</td>
<td>26</td>
</tr>
<tr>
<td>Getting Involved</td>
<td>53</td>
</tr>
<tr>
<td>Girls</td>
<td>33</td>
</tr>
<tr>
<td>Health</td>
<td>39, 41</td>
</tr>
<tr>
<td>Housing</td>
<td>11</td>
</tr>
<tr>
<td>Immigrant Advisory Board</td>
<td>54</td>
</tr>
<tr>
<td>Immigrant Clubs and Associations</td>
<td>56</td>
</tr>
<tr>
<td>Important Phone Numbers</td>
<td>62</td>
</tr>
<tr>
<td>Imprint</td>
<td>65</td>
</tr>
<tr>
<td>Index</td>
<td>64</td>
</tr>
<tr>
<td>Involvement in Decision Making</td>
<td>53</td>
</tr>
<tr>
<td>Job</td>
<td>13</td>
</tr>
<tr>
<td>Language</td>
<td>18</td>
</tr>
<tr>
<td>Language Courses</td>
<td>18</td>
</tr>
<tr>
<td>Libraries</td>
<td>48</td>
</tr>
<tr>
<td>Map of City Centre</td>
<td>62</td>
</tr>
<tr>
<td>Marriage</td>
<td>26, 41</td>
</tr>
<tr>
<td>Media</td>
<td>48</td>
</tr>
<tr>
<td>Nationality</td>
<td>10</td>
</tr>
<tr>
<td>Naturalization</td>
<td>10</td>
</tr>
<tr>
<td>Newspapers, Magazines</td>
<td>51</td>
</tr>
<tr>
<td>Office for Immigration and Integration</td>
<td>8, 56, 62, 65</td>
</tr>
<tr>
<td>Parental Leave Allowance</td>
<td>27</td>
</tr>
<tr>
<td>Partnership</td>
<td>26, 42</td>
</tr>
<tr>
<td>Political Participation</td>
<td>53</td>
</tr>
<tr>
<td>Preparatory Classes</td>
<td>23</td>
</tr>
<tr>
<td>Proof of Qualification</td>
<td>15</td>
</tr>
<tr>
<td>Public Transit</td>
<td>68</td>
</tr>
<tr>
<td>Questions Regarding Immigration</td>
<td>10</td>
</tr>
<tr>
<td>Law</td>
<td>7</td>
</tr>
<tr>
<td>Radio Broadcasts</td>
<td>52</td>
</tr>
<tr>
<td>Recreational Services</td>
<td>7</td>
</tr>
<tr>
<td>School</td>
<td>18, 21, 23, 48</td>
</tr>
<tr>
<td>Seniors</td>
<td>39, 62</td>
</tr>
<tr>
<td>Study-Related Matters</td>
<td>25</td>
</tr>
<tr>
<td>Support Services for Children and Young People</td>
<td>16</td>
</tr>
<tr>
<td>University Studies</td>
<td>25</td>
</tr>
<tr>
<td>Women</td>
<td>14, 30, 33</td>
</tr>
<tr>
<td>Word of Welcome and Introduction</td>
<td>1, 4</td>
</tr>
<tr>
<td>Work</td>
<td>13</td>
</tr>
<tr>
<td>Young People</td>
<td>30, 31</td>
</tr>
</tbody>
</table>
We would like to thank all our colleagues in the municipal offices and free sponsors who gave us information about their areas of work.

We would also like to thank the Integration Commissioner of the City of Pforzheim, Anita Gondek, for her friendly support in creating this new edition of the Guide for Immigrants.

We would appreciate any further ideas and suggestions for supplementary entries. Please write us or send us an e-mail:

Address:
Büro für Migration und Integration
E-mail: migration@stadt.freiburg.de.

We are happy to check the incoming information and will consider using it online and in the next edition, where appropriate.

The latest version of the international guide is also available on the Internet at www.freiburg.de/migrationsbuero.
Mobile in life – right across Freiburg. The VAG light rail cars and buses will quickly and comfortably take you through the city and to the adjacent communities in the area. Wherever you want to go, the next stop is not far away. Just hop on!

The VAG buses and trains run daily from 5:30 to 0:30 on a reliable schedule. At night, from Friday to Saturday and from Saturday to Sunday and before specific holidays, Lines 1 and 3 as well as trams between Rieselfeld and Zähringen leave from Bertoldsbrunnen every 30 minutes between 0:30 and 4:30.

The traffic lights are switched so that the VAG-vehicles always have the right of way in urban transport. On special occasions such as SC Freiburg football games, trade fairs and the ZMF music festival, additional buses and trains are put in use. For free and easy transfer: 6 Park & Ride sites ensure that you can transfer to public transit without stress and save you the trouble of looking for a parking space downtown. The P & R sites are marked on the VAG network map. You will find the current connections on the Internet at www.vag-freiburg.de.

You can also get information about the current schedule at any time by calling (0761) 45 11-5 00 or by visiting the VAG Customer Service Centre pluspunkt, Salzstraße 3, bus stop Bertoldsbrunnen, where you can also get tickets, fare information or buy gift certificates and the popular VAG merchandise items.

**Opening Hours:** Mon–Fri 8:00–19:00; Sat 8:30–16:00

Tickets are also available at the stationary and mobile ticket vending machines, in the VAG sales outlets and from the staff on buses and trains. And if you feel like celebrating with friends and acquaintances, why not book the party car to celebrate a lively party with your guests in cheerful company before a changing backdrop as you are moving through the city life of Freiburg.

For more information and reservations, call

**Phone . . . . (0761) 45 11-2 17 or -2 18.**

**Fares:**

**Single Ticket**

**Adults**

Fare 1 ........................ 2,20 €  
Fare 2 ........................ 3,80 €  
Fare 3 ........................ 5,40 €

**Children**

Fare 1 ........................ 1,30 €  
Fare 2 ........................ 2,30 €  
Fare 3 ........................ 3,20 €

**2x4 Ticket**

**Adults**

Fare 1 ........................ 15,40 €  
Fare 2 ........................ 26,60 €  
Fare 3 ........................ 37,80 €

**Children**

Fare 1 ........................ 9,10 €  
Fare 2 ........................ 16,10 €  
Fare 3 ........................ 22,40 €

**Points Ticket**  ........ 20 points 13,70 €  
Fare 1 ........................ 3 points  
Fare 2 ........................ 5 points  
Fare 3 ........................ 7 points
REGIO24

1 Person + 4 Children (up to 14 years of age)
Fare 1 ........................................... 5,50 €
Fares 2/3 ........................................... 11,00 €

5 Person
Fare 1 ........................................... 11,00 €
Fares 2/3 ........................................... 22,00 €